LACS Basics & Beyond SIG

Internet – email – Beginners

- **Windows 10 Customer Support**
  - **Getting help from Microsoft**
- **Web Pages- Print only the Good Stuff**
- **Feed Your Mind Daily**

- **Break, then 2nd Hour**
  - Beginner / Novice Q & A, Tips
  - Meeting End Topics

10-14-2015

Kim Stocksdale

Page Parts

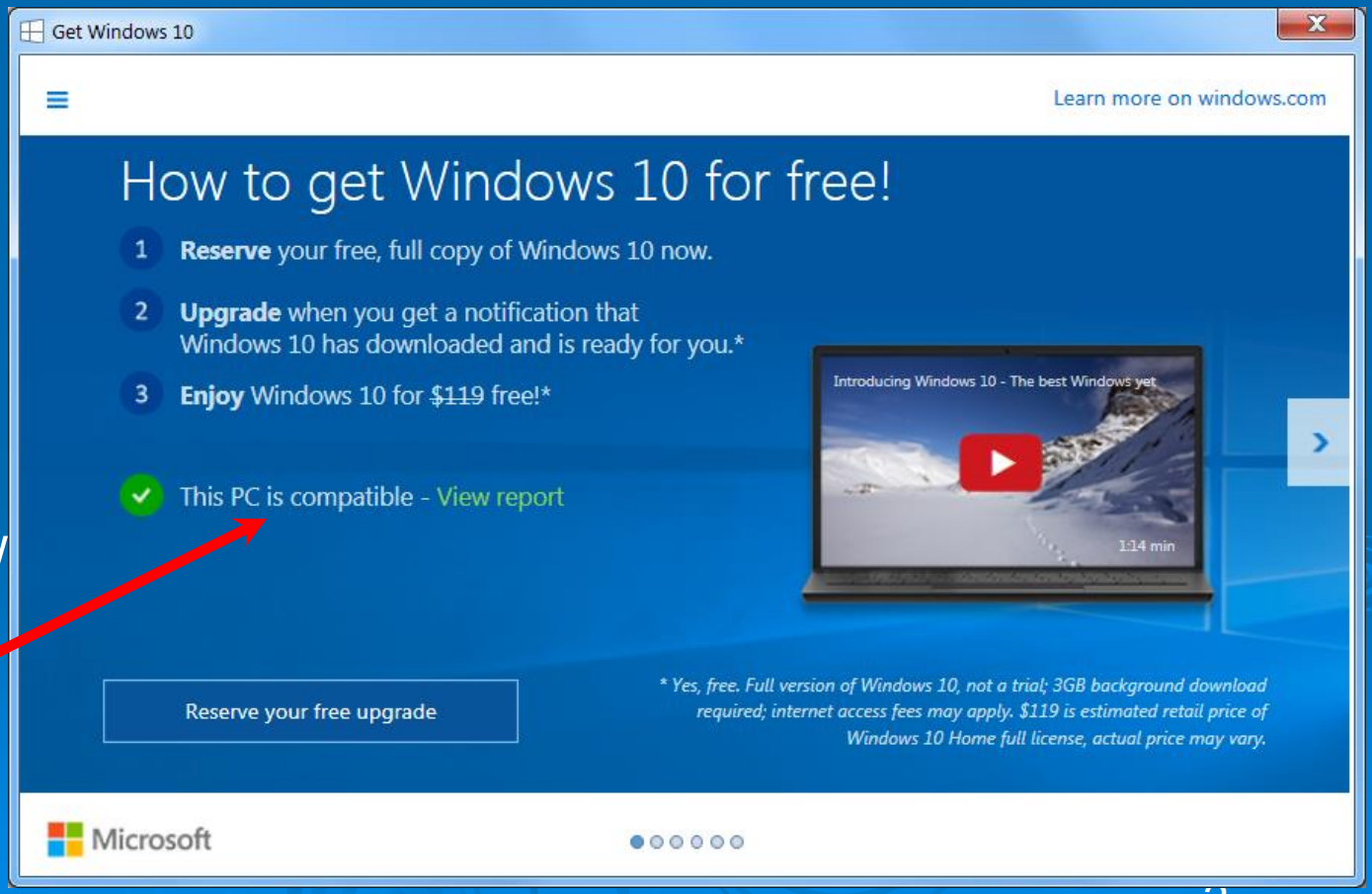
Windows 10 Customer Support

- **Microsoft Released Windows 10 upgrade July 29, 2015**
  - **Free upgrade for PCs running Windows 7 or 8.1**
    - Free providing you upgrade by July 2016
- **Should you make the upgrade now??**
  - **Microsoft is suppose to come out with Service Pack I this week, so will most of the bugs be out?**
  - **What about support if something goes wrong?**
    - **What support options are available from Microsoft?**

Windows 10 Upgrade
(covered last meeting)

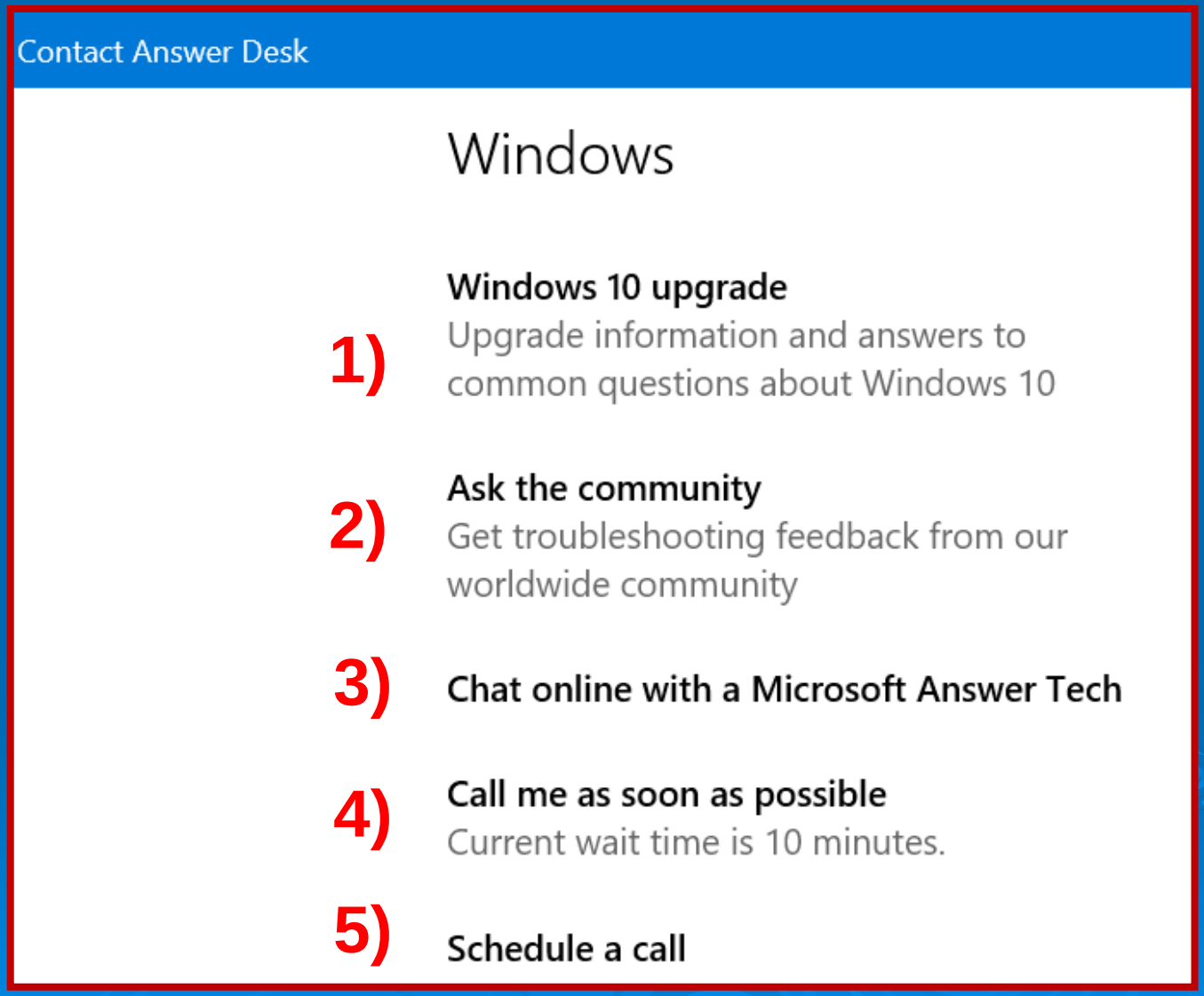
Start the upgrade process by clicking the Windows icon in your Windows 7 system tray

After clicking the icon, Microsoft checks your system for compatibility, then if OK, this window will show stating “This PC is compatible.”



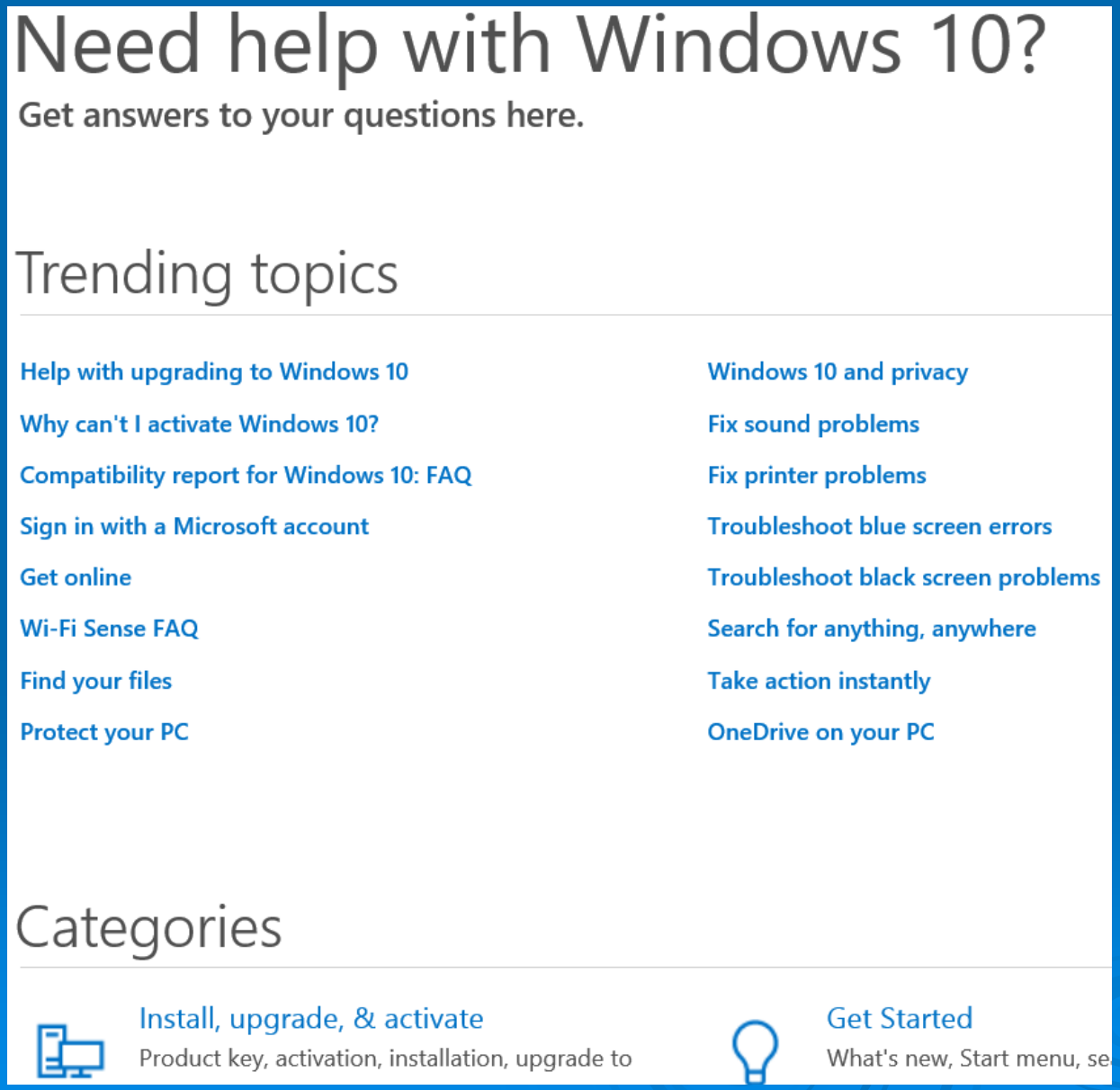
Windows 10 Customer Support

Type the website address below in your browser to bring up this window… providing 5 support options, all free for private users.



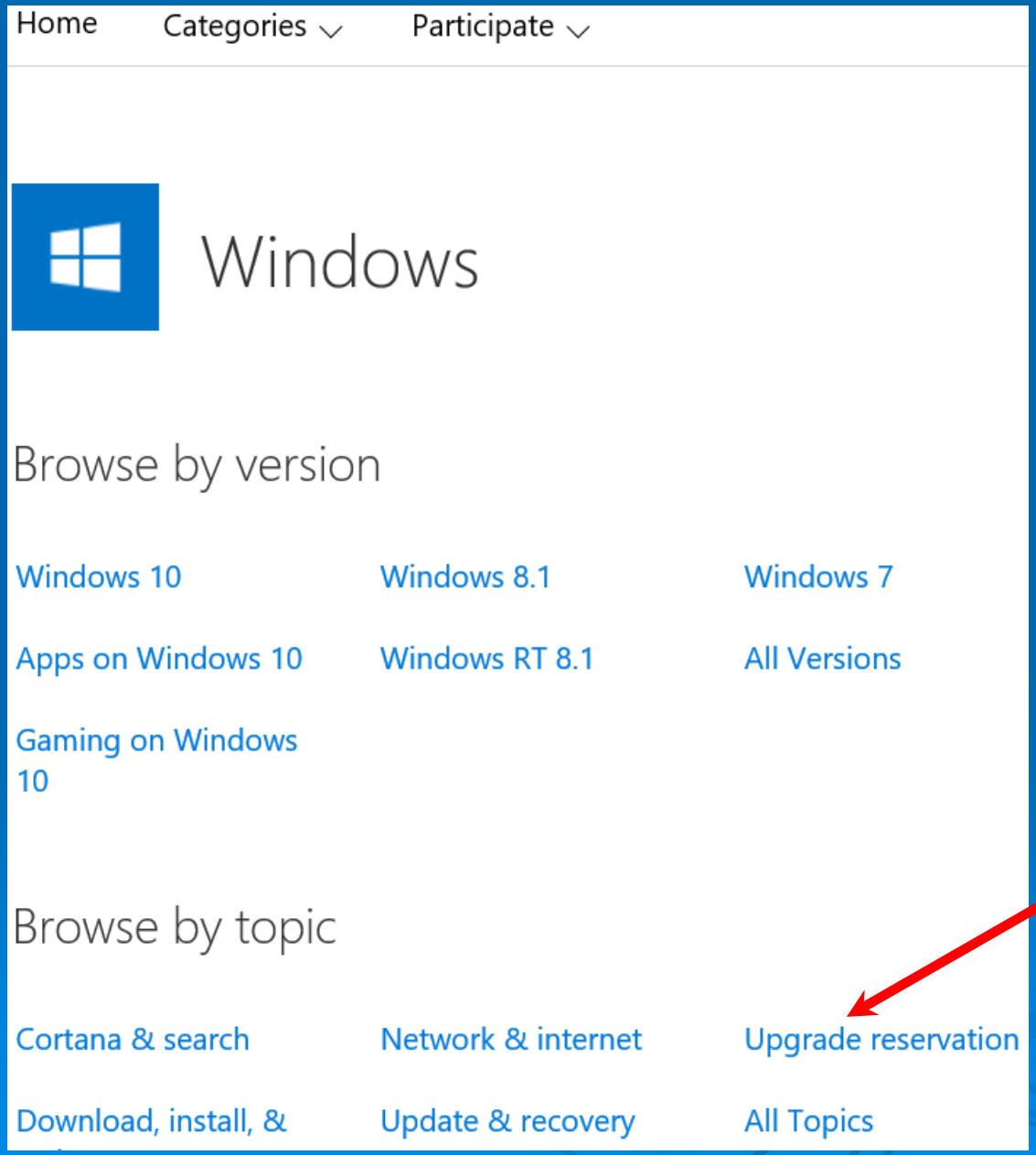
https://partner.support.services.microsoft.com/en-us/contact/menu/software/windows/setup/

Windows 10 Customer Support



1) "Windows 10 Upgrade" provides online support topics

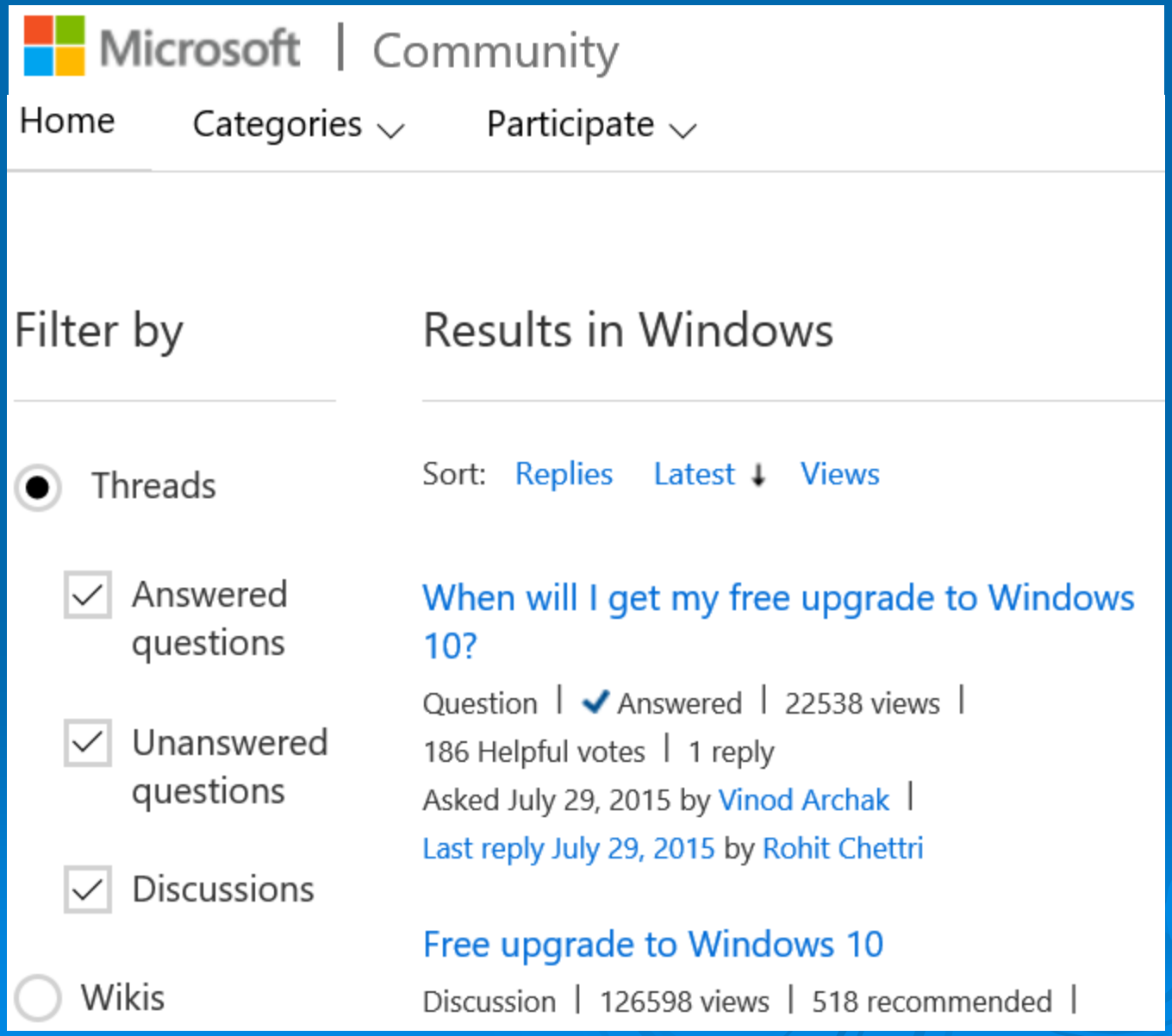
Windows 10 Customer Support



2) "Ask The Community" provides online support topics

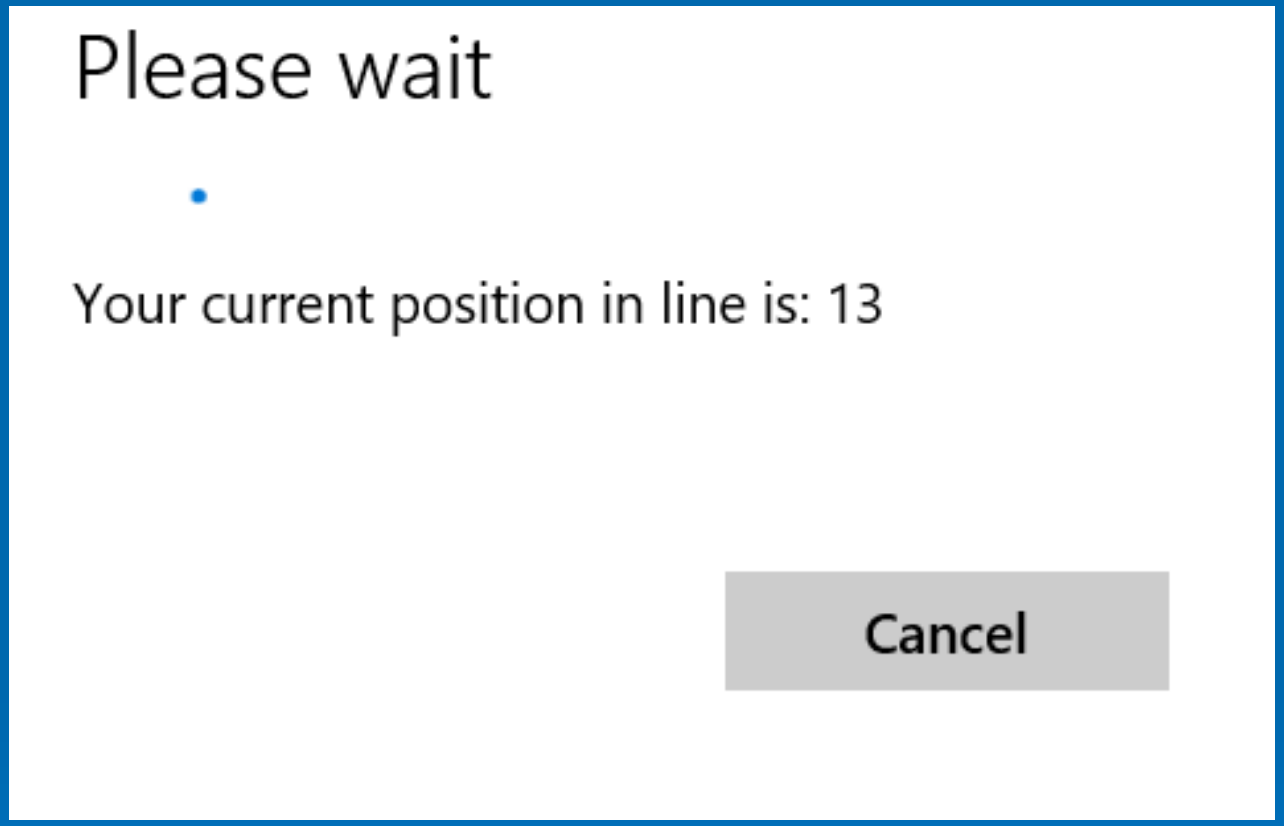
Clicking "Upgrade Reservation" gives …

Windows 10 Customer Support



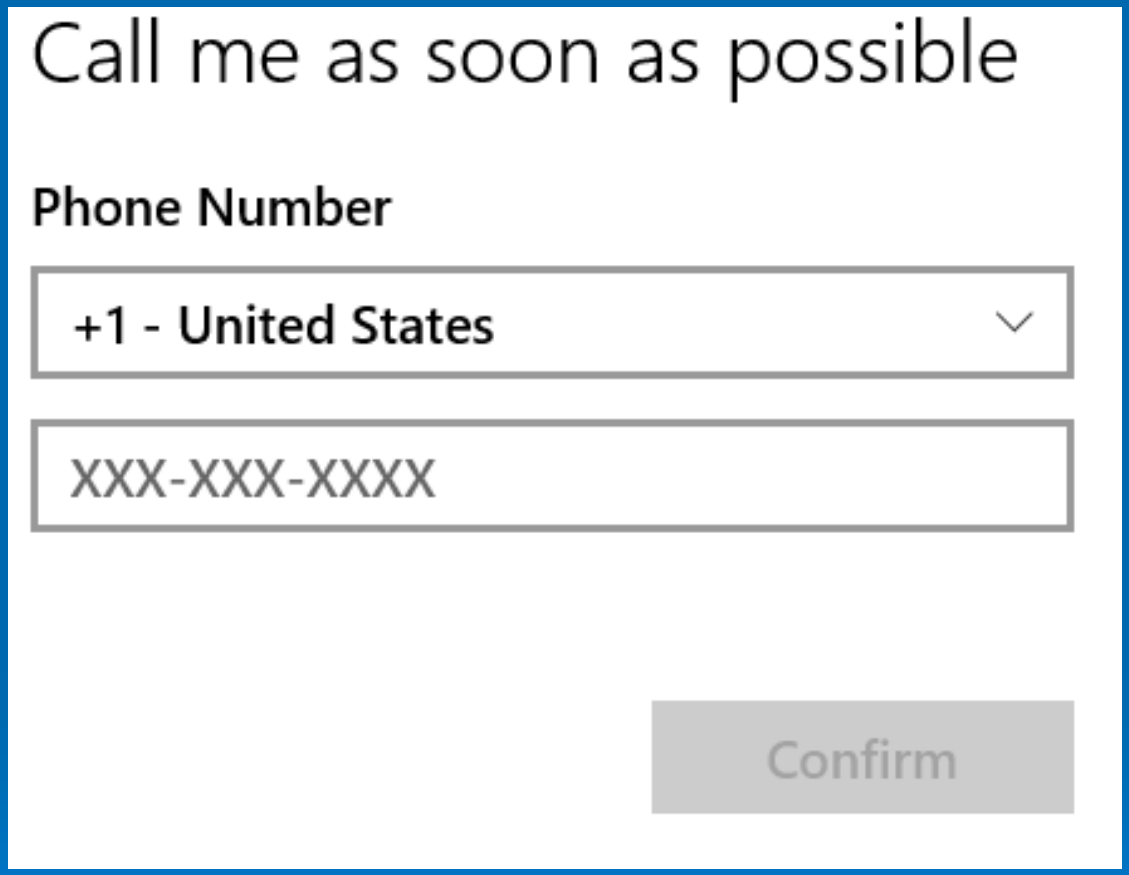
Results from clicking "Upgrade reservation" gives user posted questions answered by anyone

Windows 10 Customer Support



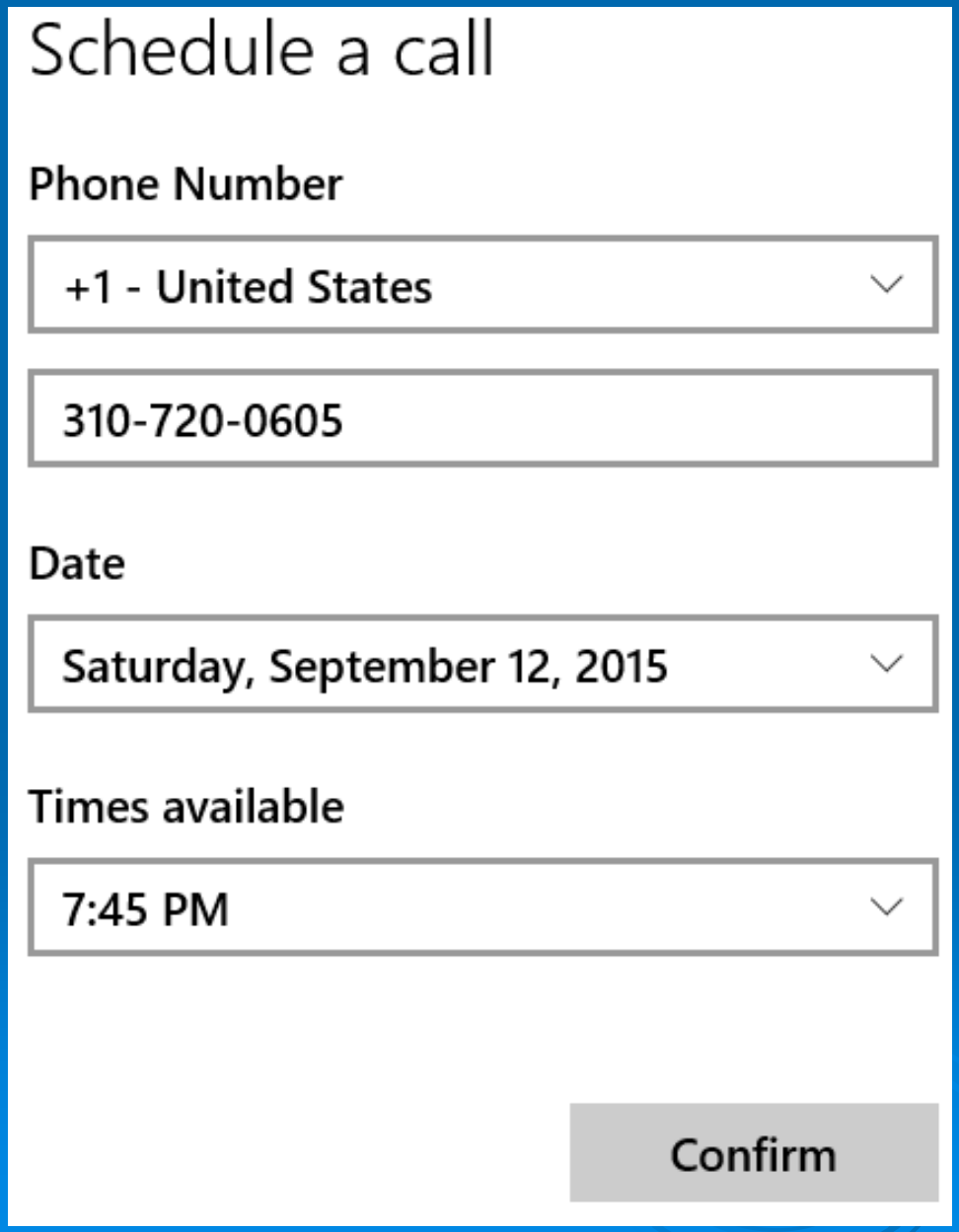
3) “Chat online with a Microsoft Answer Tech” places you in a queue to chat online (instant message) with a Microsoft tech person.

Windows 10 Customer Support



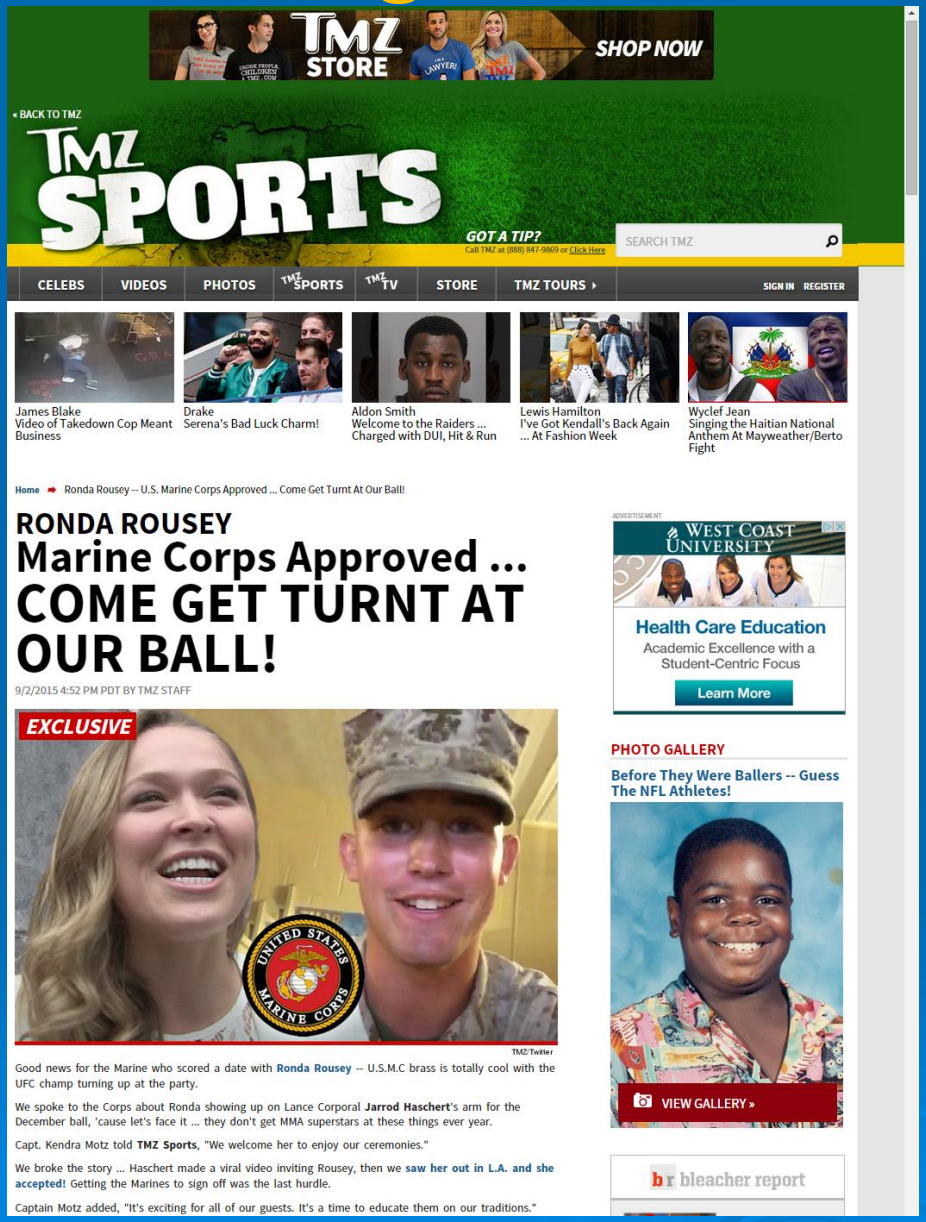
4) “Call me as soon as possible” places you in queue for Microsoft to call on the number you provide. The expected wait time will be displayed.

Windows 10 Customer Support



5) “Schedule a call” will get a Microsoft tech person to call you back at the scheduled time to discuss your issue for free.

Web Pages- Print only the Good Stuff



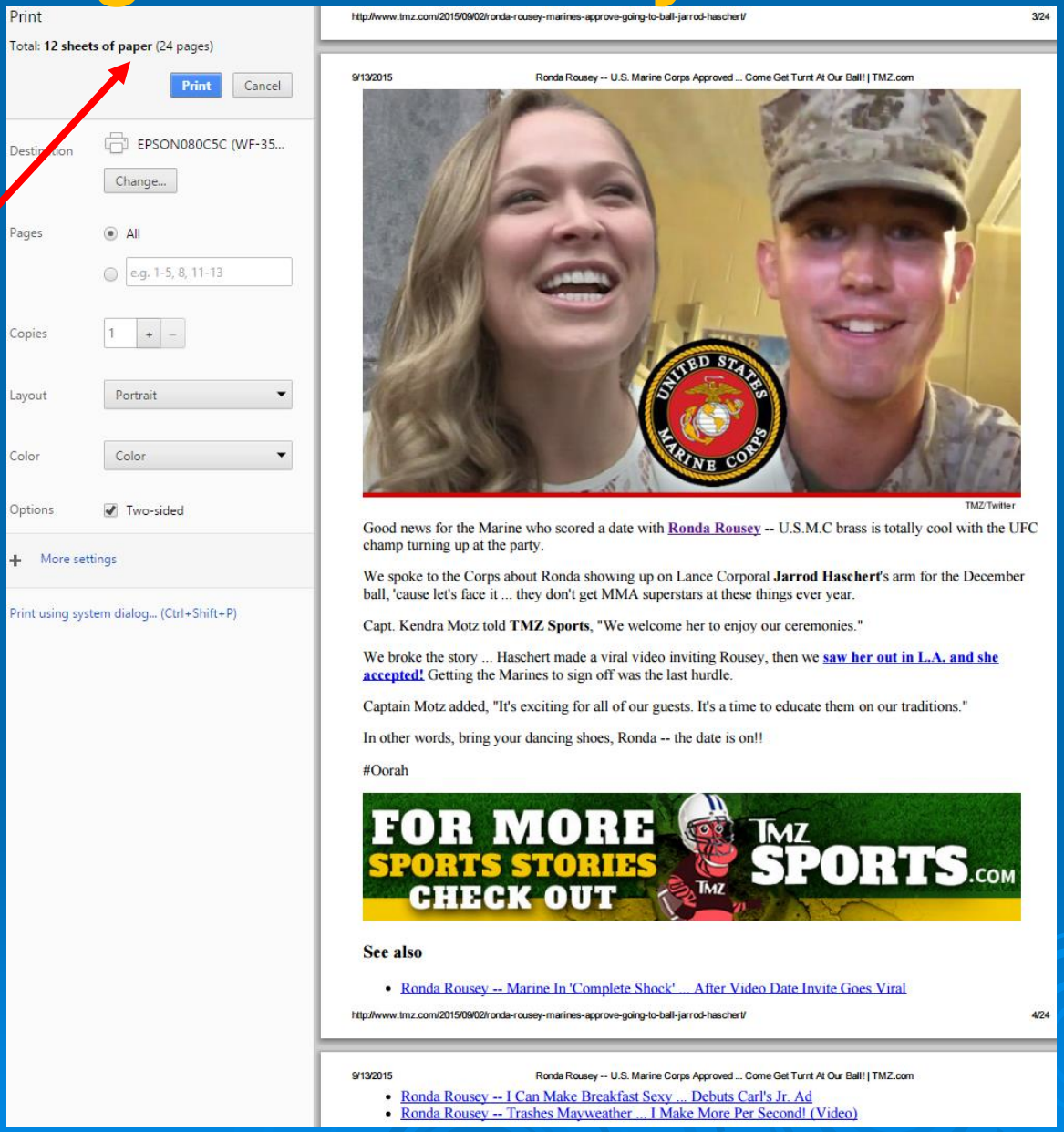
This is the Web Page

http://www.tmz.com/2015/09/02/ronda-rousey-marines-approve-going-to-ball-jarrod-haschert/

This is what we want to print

Web Pages- Print only the Good Stuff!

"Print Preview" shows this web page will print as 24 pages



This is page 4 of 24 pages, and is missing:

- the article heading
- the TMZ logo
- and has an unwanted ad at the bottom.

Web Pages- Print only the Good Stuff!

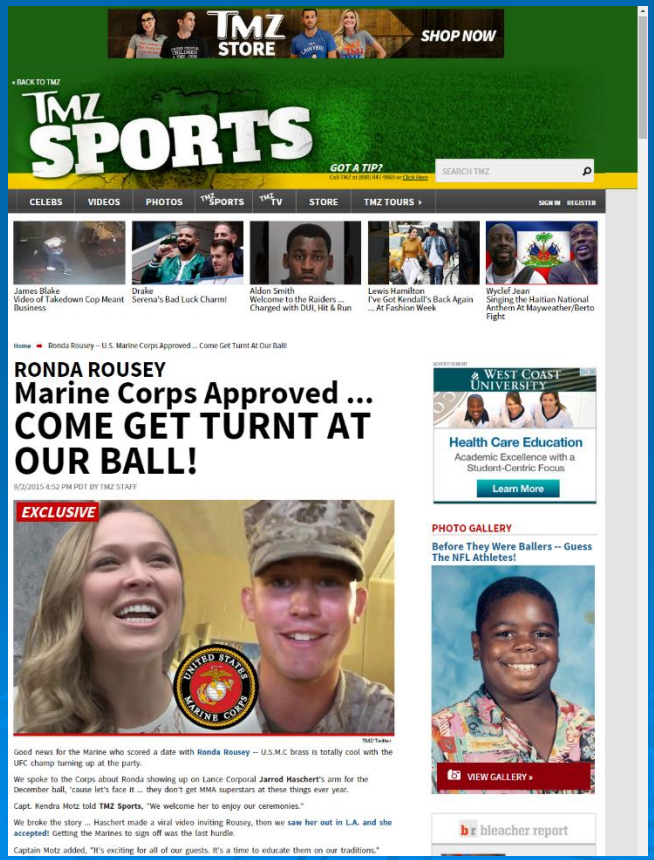
- **Printwhatyoulike.com allows you to:**
  - **Enter the URL of the web page you want to print here**
  - **Choose the parts of that web page you want to keep**
  - **Print or save to PDF what you want**

Web Pages- Print only the Good Stuff!

- **Printwhatyoulike.com tutorials:**
  - https://www.youtube.com/watch?v=KIEoXqMNMMA
  - https://www.youtube.com/watch?v=OX1d55s8eeY
  - https://www.youtube.com/watch?v=b-7fPNqc36E

Web Pages- Print only the Good Stuff!

- **Printwhatyoulike.com general procedure:**
  - **Use 1 of 2 approaches:**
    - 1) Delete the parts of web page you don't want and save the rest
      - Good for shorter, simple web pages
    - 2) Choose the parts of web page you want and delete the rest
      - Good for long complicated web pages



Web Pages- Print only the Good Stuff!

- **Approach 1) Delete the parts of web page you don't want and save the rest**
  - Good for shorter, simpler web pages
  - Enter URL of website you want to print into the entry field of Printwhatyoulike.com. Click the "Start" button.
  - Select those parts of web page you want to delete
    - Hover mouse button over the area until the red outline captures what you want to delete. Click the mouse.
    - Use the window's scroll bar to move up and down on the web page while holding the shift key (don't use the mouse scroll wheel as you will get strange results)
  - After selecting the part you want to delete, then press button "Remove"
  - You can remove additional stray graphics by selecting those graphics, then clicking "Remove"

YouTube demo: https://www.youtube.com/watch?v=OX1d55s8eeY

Web Pages- Print only the Good Stuff!

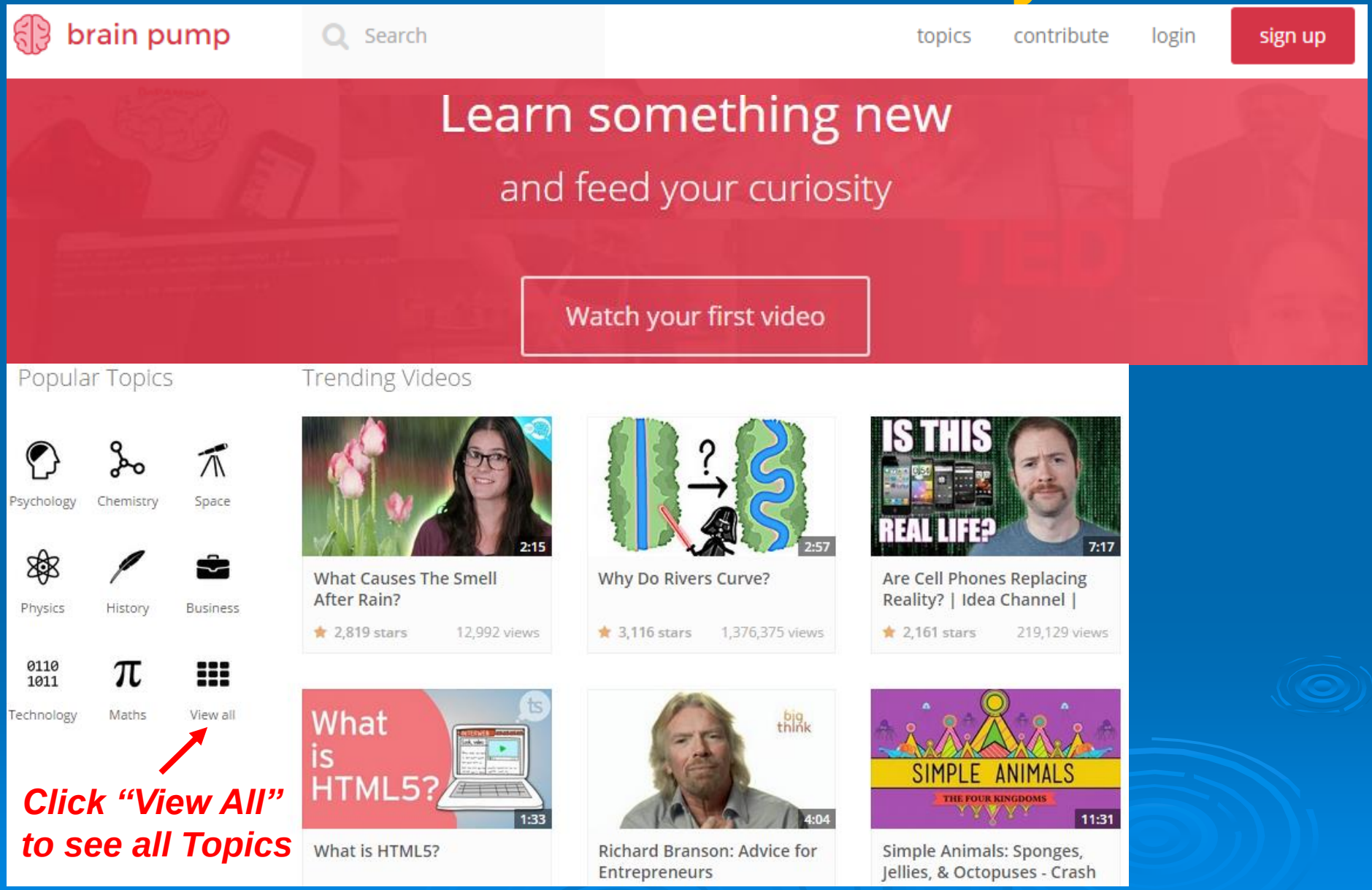
- **Approach 2) Choose the parts of web page you want and delete the rest**
  - Good for long complicated web pages
  - Enter URL of website you want to print into the entry field of Printwhatyoulike.com. Click the “Start” button.
  - Select those parts of web page you want to print
    - Hover mouse over a part you want, then when the red outline shows that part, click the mouse button
    - Repeat previous step (no need to hold control or shift key to select multiple elements)
  - After selecting all the parts you want, then press button “Isolate”
    - Only those parts that were selected will remain
  - You can remove additional stray graphics by selecting those graphics, then clicking “Remove”

YouTube demo: https://www.youtube.com/watch?v=b-7fPNqc36E

Web Pages- Print only the Good Stuff!

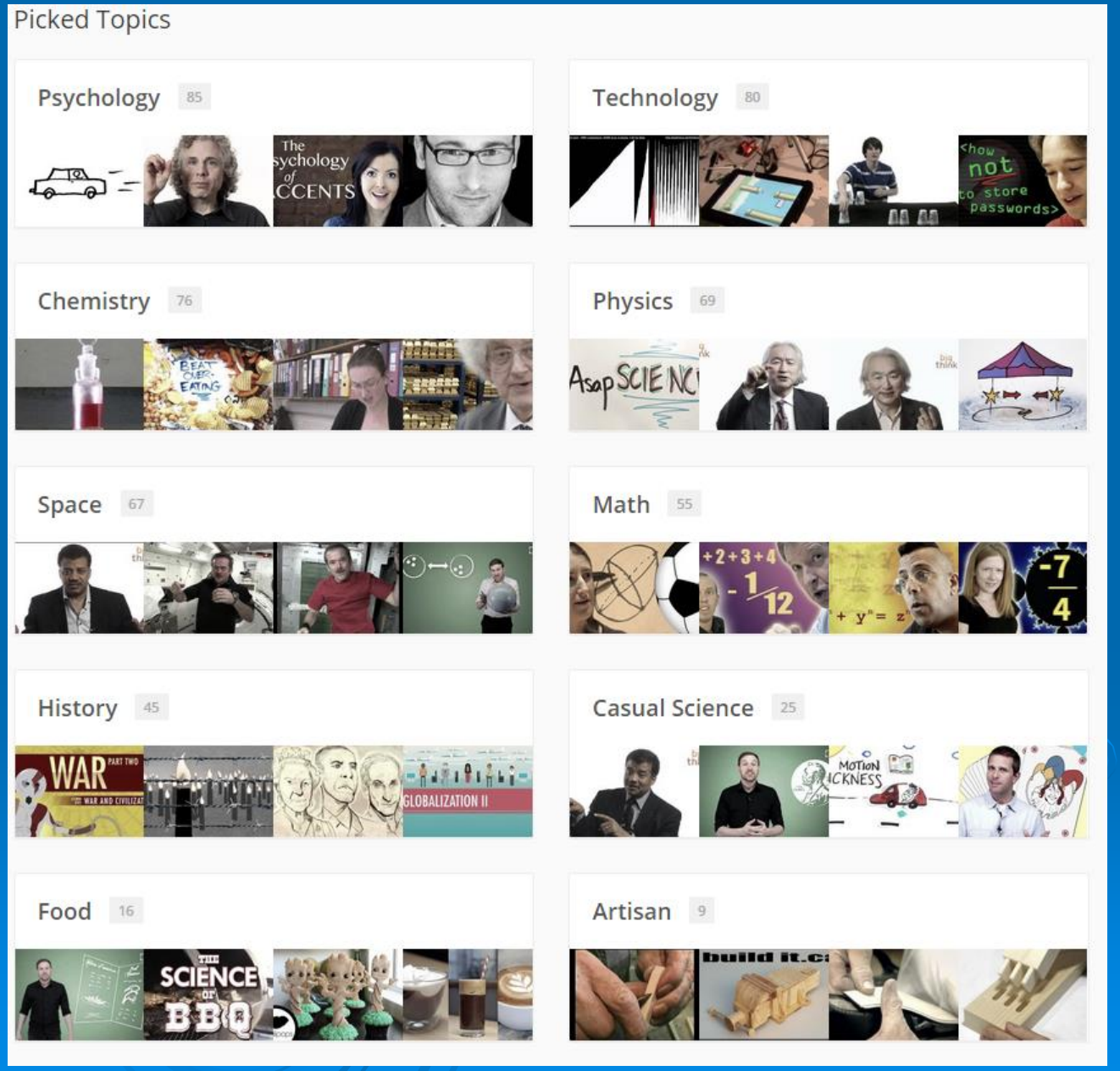
- **Printwhatyoulike.com also allows you to:**
  - Save the page to PDF instead of printing
  - Change Font of Text displayed on page
    - Will change font of all text on page
  - Make font size larger so web page easier to read
    - Select “Text Size” + or –
    - Will make all font size on web page larger

Feed Your Mind Daily



Click "View All" to see all Topics

- **Brainpump.net**

Brainpump.net

- Topics
  - Psychology
  - Technology
  - Chemistry
  - Physics
  - Space
  - Math
  - History
  - Casual Science
  - Food
  - Artisan
  - Biology
  - Business
  - Nature
  - How it's Made
  - Fun Facts
  - Automotive
  - Game Design