

User Friendly

January 2004



Inside This Issue

January 13, 2004 GM	1
General Meeting Report	1
New Editor	2
Cash Flow Report	2
Backup Problem Solved	3
Genealogy SIG Report	4
LACS Computer Faire	5
Wi-Fi SIG Report	5
Office SIG Report	6
YOUR Toolbar	6
You've Got Mail!	7
Tips 'N Tricks	12
Welcome to All	13
APCUG FALL 2003 Report	14
System's Going to Crash!	14
Index	15

General Meeting, January 2004

Viruses, Worms, Protection and all that stuff.

Past present and future. Update from a recognized expert.

Tuesday, January 13, 2004

Fellowship Hall, 8065 Emerson Ave., Westchester

David Perry, Global Director of Education, TrendMicro

Mr. Perry is well-known as a leading authority on computer virus protection. With over 25 years of technology experience, he has chaired a White House conference on critical system security and has addressed the National Security Council. He is working closely with many corporations and public agencies. His presentation will include The Theory and History of Computer Viruses, plus some notable examples and potential future trends. TrendMicro's unique approach to anti-virus activity will be showcased.

For information about TrendMicro see:

<http://www.trendmicro.com/en/home/us/personal.htm>

Open to the public. Come and learn with us.

All attendees are invited to attend a post-meeting get-together at Dinah's Diner. For further information, call 310-289-7177 or <http://www.lacspc.org>.

NOTE: The usual "computer forums" for beginners and advanced users start at 6:00 PM. A Microsoft Video presentation is planned for 6:30 PM.

Future Meetings

- General Meeting
Tuesday February 10, 2004
- LACS Computer Faire
Saturday February 21, 2004
- General Meeting
Tuesday March 9, 2004 ♦



Annual Holiday Party

Anonymous

Fellowship Hall was brightly decorated and the colorful tables groaned under the weight of the donated goodies and liq-

uid refreshments. As there was no organized presentation, everyone had a chance to spend the evening nibbling, sipping and visiting with each other. President Charlotte Semple started the evening by welcoming all who came, especially those members we don't see too often, and newcomers

(Continued on Page 2)

(Holiday Party)*Continued from Page 1)*

and guests. During the evening, Charlie ran a 30-minute Video from Microsoft, presenting some of its new products, and those who were interested sat for a while to watch. We had a Lucky Draw, as Microsoft sent some great gift products: Software, Books, T-Shirts and Pens (galore).

Joe Clark (our General Meeting Deputy Treasurer) collected renewals from several members who took advantage of renewing before January 2, 2004, extending their membership another 12 months into 2005. After January 2, dues go up to \$40.00. Dorothy Miliman announced the When, Where and Time of the Beginners/Internet SIG holiday Dinner (which will also be sent to the lists). Elliot Silverstein announced that there would be no Digital Photography SIG this month.

Many thanks to all who participated to make this year's Holiday Party a huge success.

This from Lee Freehling, "I think this is a three pound party." In this diet conscious age, this remark was a tribute to the quantity and quality of the tempting goodies everyone brought to our holiday gathering. However, it takes more than food to make a good party. Thanks to the volunteers who came early and stayed late to set up the tables, arrange the food, and clean up afterwards: Susan and Charles Mahan, Rosalie Kirsch, Paula Van Berkom, Maria Joyouspirit,

and Giok Brandt. Special thanks also to: the Board members for the soft drinks, Todd Martin for making a special trip to set up the hot drinks, Fred Kong for brewing coffee, Charlotte Semple for serious cleanup, and Cora Kamerman for sharing her experience from parties past and for her participation in party present. Their hard work made it all seem effortless.

All in all everyone had a great time. "The Best Party Ever!" ♦

**New Editor**

by **Dick Smith**, LACS
Retiring editor LACS

As the editor of User Friendly for the past four years, I would like to take this opportunity to welcome the new editor of User Friendly, **Charlotte Semple**, who has agreed to assume the editorship effective with this January 2004 issue.

It has been a pleasure to serve LACS as editor and I have enjoyed the task greatly, but I felt that for various reasons it was time to retire and give someone else the opportunity to edit U. F. I stand ready to help our new editor in any way possible, and I want to thank the many members who have worked with me in trying to get out the best newsletter possible each month. I particularly want to thank **Cora Kamerman** and **Stephanie Nordlinger** past editors of U.F. who taught me and got me

started as editor, and **Charlie Semple** who has been invaluable in providing interesting articles when I have run short. And without my faithful proof-readers **Virginia Ford**, **Todd Martin**, **Stephanie Nordlinger** and **Charlie Semple** there would have been many more typos and errors. And thanks to all you others who have written articles and helped in so many other ways. ♦

**Cash Flow Report****November 2003****Assets:**

Bank of America	
Ending Balance	\$3,187.01
Fidelity MM Cash	
Reserve Account	5,180.67
Total Assets	\$8,367.68

Receipts:

Bank Interest	\$ 0.22
Fidelity Dividend	
Reinvestment	10.32
Dues	908.00
SIG Room Donations	44.00
Other Donations	3.00
Total Receipts	\$965.54

Expenses:

User Friendly	\$604.62
United Voice Mail	
(3 months)	36.00
Bank Charges	12.00
Total Expenses	\$652.62
Net Surplus	\$312.92

Respectfully Submitted

Patsy Bellah

Treasurer, LACS ♦

Backup Problem Solved!

by Sheldon Shallon, LACS

Backup Tape

For several years I backed up my C drive to tape every week. A tape backup of 3.3-GB of files on C: required about two hours, so I started the backup each Monday before I left home for a weekly lunch with friends. The backup was complete when I returned home. I recently started copying old LPs to WAV files on my hard drive so I could clean up the clicks, pops and other noises, and then burn the edited WAV files to CDs. This meant I would be generating humongous WAV files that implied long backup times. Also, even a 20-GB (with compression) Travan tape would not hold backups of very many LP WAV files. I decided that I needed to backup to a large hard drive. There were two ways to go: internal and USB. I opted for an internal drive because they are less expensive and because they may be faster, although I am not certain of the latter. I bought a Western Digital 160-GB drive for \$100 after rebates; I have seen them advertised recently at even lower prices.

New Hard Drive

I placed the new hard drive in a carrier that plugs in, or unplugs from, a frame that installs in a drive bay that is accessible from the front of the computer. But that is another story. For backup software, I bought Drive Image 7. I knew that Drive Image 7 would not run in Win 98SE, but the Drive Image 7 package includes Drive Image 2002, which does run in

Win 98SE.

I told Drive Image 2002 to create an image of my C drive to my new 160-GB drive. To do this, Drive Image 2002 had to reboot my computer. It then displayed the error message "Hard drive not visible from boot mode." MS-DOS did not recognize the 160-GB drive! From Microsoft Knowledge Base Article 118335 I learned (too late) that the MS-DOS file allocation table (FAT) file system could support only 2 GB per partition.

What to do?

I assumed that Ghost would have the same problem as Drive Image, so I did not try Ghost. (I have since read that Ghost also has to reboot the computer and work in DOS.) I tried Microsoft Backup that accompanies Win 98SE. This program does not image a drive, but it will create a single file containing all the files on the drive it is backing up. The program works in Windows, and does not have to reboot. I told the program to backup my C drive onto the new 160-GB drive; this worked, but it was very slow. I then tried using Microsoft Backup with my E drive (another partition on my main drive) that held about 6 GB. This worked -- until it had backed up the first 4-GB. It could not backup the additional 2 GB because the FAT32 file system of Win 98 has a 4-GB file size limit. (This problem should not exist with the NTFS file system in Win XP, but I suspect that the Backup program accompanying Win XP is very slow as it is with Win 98SE.) So, how was I to backup a large

partition with many WAV files?

True Image

I recalled that one of the computer magazines had recently reviewed several backup and drive imaging programs. I searched my magazine back issues and sure enough, I found the reviews in the June 17, 2003, issue of PC Magazine. I visited the Websites for the programs that looked promising, emailed questions to some of them, and downloaded some trial versions.

A program called True Image solved my problem. True Image works wholly within Windows, and it is fast! It backs up my main drive partitions at 1.5 minutes per gigabyte! And there is no problem in Win 98 when creating image files of large partitions. When the image file size reaches 4 GB, True Image creates additional image files as needed, each limited in size to 4 GB or any lesser size you might specify, until the whole partition has been imaged.

True Image is published by a company named Acronis. Acronis has offices in Germany, Russia and South San Francisco. Its Website is <http://www.acronis.com>

Running True Image

1. When you run True Image to image a partition, you will advance through a series of nine screens by clicking on 'Next' at the bottom of each screen.
2. One of the screens gives you three choices: Create an image, Restore a partition, or Explore an image archive. More about the Explore option later.

(Continued on Page 4)

(Backup Problem Solved!)*(Continued from Page 3)*

For now, select the Create option.

3. After True Image analyzes your drives, your drive partitions will be shown in a display similar to that of Partition Magic. If you want to create an image of your drive C, click the C partition in the display and Click 'Next'.

4. On another screen you tell True Image where you want the image archive to be created, and you give the archive a file name. You can choose to create the image archive on a hard drive, a Zip drive, a CD, etc. I select my new 160-GB hard drive, and specify a file name such as C031201 if today's date is 2003 December 01. True Image will add a .tib extension.

5. Another screen allows you to choose a compression level from 0 (no compression, largest image file, highest speed) to 9 (maximum compression, smallest image file, lowest speed). At least for now, I use compression level 0 (highest speed) because I have plenty of space on my 160-GB backup drive. If I run out of space in the future, I will choose a higher compression level.

6. On another screen, you can tell True Image the maximum size of an image file; I select 'Automatic' which causes True Image to limit the file size to the 4-GB limit of FAT32, but I could specify a smaller size if I wish. True Image writes an image file until it reaches the limit, and automatically creates additional files as needed. True Image adds '1' to the name of

the first file (in my case, C031201.tib becomes C0312011.tib), '2' to the second, etc. If you are backing up to removable media, a CD for example, you will be prompted to insert a new CD when required, and True Image will split the file automatically.

7. Other screens allow you to specify a password that would have to be used to access an archive, and to add a comment to an archive. I skip these options and allow True Image to create the archive.

8. If the need arises after an image archive is created, you can restore the whole partition or restore specific files. If you want to restore specific files from an archive, select the Explore an image archive option from the initial menu screen. This choice assigns a temporary drive letter (in my case it was N:) to a partition image. Using Windows Explorer, Power Desk, or another file manager, I was able to explore N: as if it were a physical partition on my main drive and restore individual files to their original folders or to other folders. I tried this with one of my drive archives and it worked great!

True Image does not have built-in help. However, it does have a 38-page PDF file you can view with Adobe reader. Problem solved!

Thanks, True Image! ♦



GENEALOGY SIG REPORT

by **Leah Clark, LACS**

While I was leisurely traveling across country, the Genealogy SIG met at the Family History Center at the Mormon Temple in Westwood on Oct. 9. I understand that not many attended, but those who did had a productive evening. There is a lot of opportunity for individual research, helpful volunteers, and SIG members to help each other. All the genealogy web sites may be accessed free because the temple pays for subscriptions to the data bases. I have the classroom at the FHC reserved again for January 8 at 6:30 pm.

The early start is to give time for a meeting and research since we have to be out before 9:00. I am hoping more people will be able to attend this next meeting. If you have questions about the FHC you may e-mail or call me, or go to <http://www.lafhs.org>. If more people come to the meetings, more ideas can be shared and more questions asked and answered! ♦

NOTICE

The columns, reviews and other expressions of opinion in *User Friendly* are the opinions of the writers and not necessarily those of the Los Angeles Computer Society. LACS became a California non-profit corporation on July 17, 1991. ♦

COMING SOON ! LACS COMPUTER FAIRE

By **Stephanie Nordlinger**,
LACS

LACS is sponsoring its first Computer Faire on Saturday, February 21, from 10 AM to 4 PM at Westchester Fellowship Hall. This will be the biggest membership recruitment effort that we have ever had. Many other clubs and nonprofit organizations have occasional or annual public events (like garden shows) to help them maintain and increase their membership and influence. The Faire will try to attract people to LACS who have computer problems or questions. We will offer free help with minor problems and queries and, after demonstrating what we can offer, encourage them to sign up as new members.

We will have laptops, several projectors and other hardware to show various uses of computers. The Beginners/Internet, Digital Photography, Hardware, Office Suites and Wi-Fi SIGs are asked to provide two volunteers to cover each of three two-hour shifts at their tables. They can determine what they want to do. Additional tables will be provided for describing the two Daytime SIGs (The Chinese Lunch Bunch and the Felicia Mahood Center Forum), the before General Meeting Open Forum and the after General Meeting Dinah's Restaurant group. We may also have another table, or two, for questions related to

Windows, eBay, Earning Money from Internet Use, Genealogy, Quicken, and getting health or other information from the web.

Many Volunteers are needed to help plan, make signs, set up tables, greet and check in visitors, staff the tables, prepare and publish handouts and a special edition of User Friendly, recruit new members as they leave, and, of course, shut down and clean up the Meeting Hall at the end of the day. Mark Presky can use help with the extra publicity. If you would like to volunteer for any of these tasks, please contact me at, secretary@lacs.org, or by phone. If you would like to be on the

lacsfair@yahoogroups.com e-list, please obtain a Yahoo ID and ask to participate from an e-address that you use for other LACS e-lists. This will not be a swap meet. But if you want to work on preparing hardware for some future use, please contact Charlie Semple at charlie.semple@lacs.org.

Cora Kamerman will turn the single-page SIG handouts and a general handout into a coherent set of colored documents with contact information, a common layout, fonts, etc. She must receive all items by January 15 to allow enough time for editing and printing.

Please enthusiastically tell everyone about the Faire at every opportunity. We must attract new members to survive and prosper as a club. You can download, print and distribute the flyer on our website,

<http://www.lacs.org>. Members are welcome to come to the Faire, remembering to bring along friends, relatives, neighbors, or colleagues, to see what LACS is about. The aim is to have hundreds of **VISITORS** and answer enough of their questions and solve enough of the problems to make them see us as a good source of help and a group that is well worth joining.

**WE REALLY NEED
HELP FROM
EVERY MEMBER
TO INCREASE
OUR MEMBERSHIP.
PLEASE FIND A WAY TO
HELP.**

Wi-Fi SIG Dec 11

by **Paula Van Berkomp**, LACS

Twelve members participated in the Wi-Fi SIG December 11 at the Culver City CompUSA store on Jefferson Boulevard. Illness prevented SIG Leader Leo Salazar from attending, so Charlie Semple answered some questions from the 12 persons attending.

Some of us brought our laptops and we tried to get our Wi-Fi cards operating. We managed to get a few linked together, but we still have not figured out how to properly get a functional "mini-wireless-network" to operate in the classroom.

At the end of the evening, we decided we still have lots to learn. ♦

OFFICE APPLICATIONS

SIG Report

by **Paula Van Berkom**, LACS

SIG leader George Wolkon conducted the Office SIG on 12/2/03 at the Citibank (formerly CalFed) building with 10 members in attendance. George presented Chapter Seven of PowerPoint 2000 Step by Step. We learned how to:

- 1) View and choose a color scheme.
- 2) Change colors in a color scheme.
- 3) Create a new color scheme
- 4) Add new colors to color menus.
- 5) Add a background.
- 6) Copy a color scheme.

The second half of the meeting was dedicated to Q&A. We discussed how to remove programs.

Go to Start/Settings/Control Panel/ Add/Remove Programs. Highlight the program you want to remove and click on Remove. One member had a problem with installing USB2 upgrade on her laptop. It seemed that she had bad software that came with it. Charlie demonstrated how to get rid of extra paragraph marks and to clean up a Word document. ♦

We're on the WEB!
www.lacspc.org

Beginners/Internet

SIG Report

By **Dorothy Miliman**, LACS

The Beginners/Internet SIG's meeting of November 25th was a great learning experience for us. Thanks to Paula VanBerkom, we learned how to get our email from another computer, whether we're traveling or at someone else's computer. We had several new members join us at this great meeting place, where we all have computers and Internet access, making it so much easier to learn and try out what we learn. We were all sorry that Charlie had to leave early because he was ill from his recent trip and we certainly missed him! ♦

How To Make The Toolbar, YOUR Toolbar

by **Patricia Hill**, Computer Booters of Sun Lakes, AZ

Do you find yourself having to access drop down menus and clicking several times to perform repetitive tasks in the Microsoft Office product line? Did you know the toolbar is highly customizable? If the toolbar contains icons you never use - and don't think you will ever use - get rid of them! If you are looking for an easier way - with fewer mouse clicks - to do certain things, then add an icon to the toolbar. Here's how- (This article was written using MS Word 2002; the instructions are similar, if not the same, for previous versions of Word and other Office products.)

Procedure:

Select Tools, Customize from

the menu bar. You'll see three tabs in the Customize window; Toolbars, Commands and Options. Notice there is a check mark next to the toolbars that are always displayed when you enter Word. In the Toolbars tab select the toolbar you want to customize. It's probably the Standard Toolbar.

Once you've selected the Standard Toolbar (it will be highlighted or colored in), go to the Commands tab.

Example:

Let's add a File Save As button. File should already be selected in the left Categories pane. Scroll down the right Commands pane in the Customize window until you see Save As.... Drag and drop the button to where you want it in the toolbar. Select Save As... by holding down the left mouse button. Still holding down the button, drag the button to where you want it on the toolbar and release the mouse button. Now you're looking at lots of buttons and something that says Save As... This isn't exactly what you'd like to see, so let's modify it. It takes a few steps, but you'll be glad you took the time to do it.

Click the Modify Selection bar; then Default Style. The Default Style is a button that shows the button activity when you hover your mouse over it. The button is now blank. Click Modify Selection again and then Change Button Image. Click on the piggy bank, the third object from the left on the top row.

Your button now shows the piggy bank icon. It's a boring piggy bank - so color it in.

(Continued on Page 7)

(Your Toolbar)

(Continued from Page 6)

Select Modify Selection bar a final time and Edit Button Image...

Pick a color and hold down your left mouse button and color the piggy bank. There's a small preview pane that's rather useless and you can move the icon within the button boundaries using the arrows.

If you're not sure in which Category a function you're looking for resides, scroll down the Category pane to All Commands and click on that.

New Button with Icons:

If you want to add a new button that already has an icon, repeat the instructions in paragraph 3. Let's add the Grow Font and Shrink Font icons to the Standard Toolbar. Click on Format in the left pane of the Customize window. Scroll down the right pane until you see the Grow Font and Shrink Font icons. Select them one at a time and drag and drop them to where you want them on the tool bar. Because there is an icon already available, that's all you have to do. You don't have to mess with modifying it and selecting the Default Style.

Delete Icon:

To delete any icons you don't think you'll use, drag and drop the icon to anywhere in the Customize window. The key is to have the Customize window open. If you decide you want to put it back, reverse the process.

Another way to delete or add icons from the toolbar is to click on the down arrow at the

far right of any tool bar. Click on Add or Remove Buttons and then Standard Toolbar. You'll see a list of all icons currently displayed on the Standard Toolbar. Some are black and some are grayed out. The black ones are the original toolbar setup when you first installed Word. The gray ones are the ones you used to customize your toolbar. If you want to add an original button to the toolbar, click on it and it'll move to the toolbar. If you want to remove buttons, then click on them and they disappear from the toolbar. Remember, though, if you want to group your buttons differently than Microsoft originally set them up, the Tools, Customize window must be open.

Conclusion

Drag, drop, customize, modify to your heart's content. Set up your programs so that they make sense to you and are easier for you to use. Make the toolbar YOUR toolbar.

Patricia Hill is the Review Editor Computer Booters of Sun Lakes, Arizona. The Editorial Committee of APCUG, an international organization of which LACS is a member, brings this article to you. ♦

YOU'VE GOT MAIL!

by an Anonymous Contributor

From all kinds of people you never heard of before, but they want to help you lose weight, make more money, win a lot of money, predict your future, and enhance your performance...

NAMES

It has all kinds of names, some call it "opportunity", some call it "opt-in", some call it outright fraud, the Federal Trade Commission (FTC) calls it Unsolic-

ited Commercial Email (or UCE for short). Most of us call it "SPAM".

SPAM

Spam has reached such epic proportions, and the spammers have taken such bold measures to obtain, use and sell your email address that the Federal Trade Commission held a public forum April 30-May 2 totally devoted to UCE, or SPAM. The forum featured noted panelists, each with a unique expertise in both email and the distribution of SPAM and its relation to online fraud. Visit the FTC Site at <http://www.ftc.gov/>, then go to SPAM EMAIL in left menu contents. The FTC also maintains a special area of it's site devoted to SPAM, with lots of tips for keeping your email box clean, reporting spammers, reporting fraud, and even how to secure a mail server against spammers.

TIPS

Here are some quick tips to help you keep your email accounts free of SPAM:

1. Never use the "unsubscribe me" link in a SPAM email. This only validates your email address to the spammer.
2. If you subscribe to newsgroups, or visit online chat rooms, use a different email address to sign up or subscribe.
3. Never give your "real" email address to any website until you have read their Privacy Policy. If they don't have a policy, don't give your address.
4. Carefully read website terms....make sure you "uncheck" the boxes that allow

(Continued on Page 8)

(You've Got Mail!)*(Continued from Page 7)*

the site owner to sell your address.

5. Learn to use email filters in your email client.
6. Remember.....if it sounds too good to be true.....It Is !
7. The best way to avoid spam is not getting on spammers' lists in the first place. Find out how to use disposable addresses, obfuscation and your watchful eye to steer clear of spam altogether.

Stop Spam with Disposable Email Addresses

You've read it here, and you know it well: using your real, primary email address anywhere on the Web puts it at risk of being picked up by spammers. And once an email address is in the hands of one spammer, your Inbox is sure to be filled with lots of not-so-delicious spam every day. But what should you use instead of a real email address? Use disposable email addresses. If you give Web sites and new contacts a disposable email address instead of your real one, you can selectively disable a disposable address as soon as you get spam through it, but continue using all other aliases. Disposable email address services provide this basic functionality, but some have other neat features that make life with email less spam and more fun. Here are a few of these services: Emailias, Spamex, Spamingourmet, Mailinator, Jetable.org Disposable Email, etMails.NET, Mailblocks, Sneakemail, SpamMotel and Yahoo! Mail. A Google Search will provide in-

formation on each service.

Watch Out for Those Checkboxes

When you sign up for something on the Web, there is often some innocent-looking text at the end of the form saying something like: "YES, I want to be contacted by select third parties concerning products I might be interested in." Quite often, the checkbox next to that text is already checked and your email address will be given to you don't know who. To avoid that, look closely at every form you fill on the Web and make sure all relevant checkboxes are not ticked. Sometimes, the text will read: "NO, don't give away my email address," and the checkbox will consequently be unchecked by default.

Obscure Your Email Address

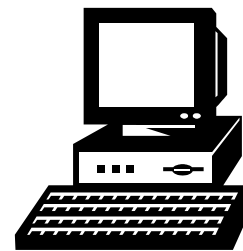
When You Post it to the Net Spammers use special programs that extract email addresses from Web sites and Usenet postings. To avoid ending up on a spammer's mailing list when you post to a Web forum or a newsgroup, you can obscure your email address by inserting something obvious into it. For example, if your email address is `email.guide@about.com`, modify it to read, `email.guide@ABOdelete_thisUT.com`.

Use Disposable Email Addresses on Your Home Page

Using disposable email addresses in forms on the Web and for mailing lists is a great way to stop spam. But with a little effort you can even use them on your home page, too, and allow legitimate mail from

unknown senders while keeping out spam. If you own a domain, you have a great anti-spam tool at hand: your mail server. All mail to an address at your domain that does not already exist (such as "quaxidudel@ladedu.com") is probably forwarded to your main account by default. You can use this feature to create throwaway email addresses on the fly: If you need to give an email address to sign up for something, make one up. For example, if you sign up for a newsletter at About, enter "about@ladedu.com" as your email address. If you get spam, have a look at the spam's headers: go to View | Headers | All to see from where the SPAM originated.

Don't forget to go back to Headers | Normal after you check the SPAM'S origin, or you will see all the headers in every email message you receive.♦

**Computer Trouble?**

Help is available!
**HARDWARE/SOFTWARE
 UPGRADES AND SUPPORT**
*special rates for LACS
 members*

Call Carol Theodore, Mycroft Consulting
310-659-0604

January 2004 into February 2004

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 January	2	3
5 Board meeting 7 PM Sharp!	6 Daytime SIG Noon (Lunch) Office SIG 7 PM	7	8 Genealogy SIG 6:30 PM Wi-Fi SIG 6:30	9	10
12	13 General Meeting 7 PM Forum 6 PM	14	15 7 PM Membership Committee	16	17
19	20 Daytime SIG 1 PM Hardware SIG 7 PM	21	22	23	24
26 Digital/Photo SIG 7 PM	27 Beginners/Internet SIG 6:30 PM	28	29	30	31
2 February Board meeting 7 PM Sharp!	3 Daytime SIG Noon (Lunch) Office SIG 7 PM	4	5	6	7

SPECIAL INTEREST GROUPS (SIGs)

SIG meetings are run by and for LACS members. Visitors are welcome to attend up to six SIG meetings (three of the same SIG) before joining LACS. To inquire about a SIG, please call or e-mail the contact person in advance. SIG Coordinator: Charlie Semple, sig.coord@lacspc.org.

SIG	Contact	Telephone	When and Where, Notes
After Meeting	Cap Kierulff	310-472-9206	Dinah's Restaurant on Sepulveda, southwest of Centinela.
Begin/Internet Computer Forum (Beginners Welcome)	Dorothy Miliman	310-473-1391	4th Tuesday, 7 PM. Culver City Comp USA
Daytime	Cap Kierulff	310-472-9206	2nd Tuesday, 6:00 PM before General Meeting. Front of Hall.
Daytime	Hy Lavere	310-837-6517	1st Tuesday, 12-1:30 PM, Golden China Restaurant, L.A.
Digital Photo	Nancy Cattell	310-452-2130	3rd Tuesday, 1-3 PM, Felicia Mahood Center, W.L.A.
	Elliot Silverstein	310-670-1544	4th Monday, 7 PM American Legion Hall
Genealogy	Leah & Joe Clark	310-677-2792	5309 Sepulveda Blvd., Culver City
Hardware	Charlie Semple	310-398-5052	2nd Thursday, 7 PM once a quarter (Contact Leah for Place)
Investment	Stephanie Nordlinger	323-299-3244	3rd Tuesday, 7 PM, CitiBank
Membership	VACANT		TBA
WiFi	Leo Salazar	818-989-6103	3rd Thursday, 7 PM. (Gene Jacobs 310-397-8457)
Office Apps.	George Wolkon	310-459-2671	2nd Thursday 6:30 PM. Culver City CompUSA
			1st Tuesday 7 PM. CitiBank
			CitiBank Community room (in the basement), 12101 San Vicente Blvd. (at Saltair), Brentwood,

Members Helping Members

LACS members volunteer to help other members solve hardware and software problems by telephone during the hours listed below. Select the topic from the list and then call a person whose number is listed next to it. We hope that you find this free service useful. ***If you are experienced in a particular program or topic, please volunteer to be a consultant.*** To volunteer for this list or to make corrections, please e-mail editor@lacspsc.org or call Charlotte Semple at 310-398-5052. More Quick Consultants are always needed. You can always decline or postpone a call if it catches you at the wrong time. You perform a valuable service and often learn something unexpected! ♦

Adobe Acrobat - 47	Linux - 48	PhotoDeluxe, Adobe - 50
America Online - 20, 44	Microsoft Access - 48	Printing - 42, 43
Ami Pro, WordPro - 14	Microsoft Excel - 7, 49, 51	Procomm + - 24
Basic - 8, 48	Microsoft FoxPro - 27, 48	QModem, QMPro - 24
C++ - 27	Microsoft Office - 41, 43	QuickBooks - 14, 37
Communications - 24	Microsoft Power Point - 49	Quicken - 14, 20
Data Bases - 48	Microsoft Publisher - 14, 32, 33	Speed Read - 24
Genealogy - 20, 34	Microsoft Word - 9, 43, 49	Terminate - 24
GoldMine - 41	Microsoft Works - 32, 34, 44	TurboTax - 14
Graphics - 33	Modems - 24	Unix - 48
Hardware - 7, 41, 42, 43, 48	Netscape - 43	Viruses - 46, 48
Internet - 43, 44, 45, 48	Networks - 7, 41, 48	Windows - 7, 32, 48
LA FreeNet - 14, 24	OLX - 24	Windows 95/98 - 7, 41, 43, 48
	OnTime - 1, 20	WordPerfect - 1, 20, 33

No.	Name	Daytime Phone	Eves/Weekends	From	To
1	Broido, Joe	310-829-3736	310-829-3736	9 AM-10PM	
7	Greenberg, Allan	310-576-1310	310-576-1310	10 AM-10 PM	
8	Heller, Elmer	310-839-9764	310-839-9764	9 AM-10 PM	
9	Hershman, Irv	310-397-9453	310-397-9453	11 AM-11 PM	
14	Kamerman, Cora	310-472-7487	310-472-7487	10 AM-8 PM	
20	Nordlinger, Stephanie	323-299-3244	323-299-3244	9 AM-10 PM	
24	Springer, Karl	310-645-3410	310-645-3410	10 AM-10 PM	
27	Rombouts, Tom	310-519-2941	310-519-2941	6 AM-11 PM	
32	LaVere, Hy	310-837-6517	310-837-6517	10 AM-9 PM	
33	Kierulff, Cap	310-472-9206	310-472-9206	9 AM-9 PM	
34	McDonald, Len	310-836-8698	310-836-8698	9 AM-10 PM	
36	Hage, Elias	310-815-8020	310-815-8020	9 AM-10 PM	
37	Ganz, Bill	310-360-7088	310-360-7088	9 AM-9 PM	
41	Engfer, Mark	N.A.	310-451-1942	5 PM-10 PM	
42	Theodore, Carol	310-659-0604	N.A.	9 AM-5 PM	
43	Semple, Charlie	310-398-5052	310-398-5052	9 AM-10 PM	
44	Lang, Bobbi	310-454-9903	310-454-9903	10 AM-5 PM	
45	Gibson, Merrill	310-785-9487	N.A.	9 AM-5 PM	
46	Martin, Todd	818-766-1151	818-766-1151	10 AM-10 PM	
47	Gold, Mike	N.A.	310-379-8321	6 PM-10 PM	
48	Flores, Alexys	N.A.	310-306-8403	8 PM-11 PM*	
49	Beckman, Loling	310-471-7893	N.A.	9 AM-5 PM	
50	Silverstein, Elliot	310-670-1544	310-670-1544	10 AM-10 PM	
51	Katz, Effie (Pager)	310-785-3313	310-785-3313	9 AM-10 PM	

*Weekend: 3 PM-10 PM ♦

OFFICERS, DIRECTORS AND LEADERS

Title	Name	Telephone	E-mail Address
President	Charlotte Semple	310-398-5052	pres@lacspc.org
Vice President	Charlie Semple	310-398-5052	vp@lacspc.org
Past President	Todd Martin	818-766-1151	pastpres@lacspc.org
Secretary	Stephanie Nordlinger	323-299-3244	secretary@lacspc.org
Treasurer	Patsy Bellah	310-299-3244	treas@lacspc.org
Deputy Treasurer	Joe Clark	310-677-2792	jlc2792@sbgcglobal.net
Director	Nancy Cattell	310-452-2130	nancy.cattell@lacspc.org
Director	Leah Clark	310-677-2792	leah.clark@lacspc.org
Director	Richard Harmetz	310-277-5659	richard.harmetz@lacspc.org
Director	Helen Karagozian	310-454-3426	helen.karagozian@lacspc.org
Director	Fred Kong	323-293-6810	fredko@attbi.com
Director	Richard Smith	323-294-3441	richard.smith@lacspc.org
Director	Paul White	310-553-3904	paul.white@lacspc.org
APCUG Representative	Charlie Semple	310-398-5052	apcug.rep@lacspc.org
Greeter Coordinator	Leah Clark	310-677-2792	greeter.coord@lacspc.org
Librarian	Bill Hughes	310-838-4192	librarian@lacspc.org
Membership Chair	Vacant		membership.chair@lacspc.org
Membership Database	Eugene Jacobs	310-397-8457	membership.database@lacspc.org
Newsletter Editor	Charlotte Semple	310-398-5052	editor@lacspc.org
Product Review Coord.	Charlie Semple	310-398-5052	product.review@lacspc.org
Publicity	Mark Presky	310-398-0366	publicity@lacspc.org
Quick Consultants	Charlotte Semple	310-398-5052	editor@lacspc.org
SIG Coordinator	Charlie Semple	310-398-5052	sig.coord@lacspc.org
Special Events Chair	Helen Karagozian	310-454-3426	special.events@lacspc.org
Special Offers	Cap Kierulff	310-472-9206	special.offers.@lacspc.org
Volunteers Coordinator	Vacant		volunteer.coord@lacspc.org
Web Master	Jill Fox	310-472-3664	webmaster@lacspc.org
Changes	Karl Springer	310-645-3410	changes.form@lacspc.org ♦

USER FRIENDLY ADVERTISING RATES

Full Page	\$100	Discounts are
Two page spread	\$200	available
Half page	\$ 65	for
Third page	\$ 40	multiple
Business card	\$ 20	insertions.
Business card, Member	\$ 15	Just ask us.

Brief (4 lines/1 column-inch) non commercial, computer-related classified ads are free to members twice a year.

Advertising Policy: *User Friendly* accepts computer-related advertising on a space-available basis.

Advertising insertion orders are due on the **FIRST** of the month before insertion. An image file or camera-ready copy (suitable for b/w offset printing) and **FULL** payment **MUST** be received by the Editor by the **TENTH** of the month. One month maximum credit or rerun for promptly reported errors. For further information, call Charlotte Semple, 310-398-5052, or e-mail us at

editor@lacspc.org. ♦

COPYRIGHT © 2004

by the Los Angeles Computer Society, an all-volunteer, tax-exempt, [IRC Section 501 (c)(3)] nonprofit California corporation. All rights reserved. *User Friendly* is published monthly. Subscriptions are included in membership dues. Reproduction of any material here by any means is expressly prohibited without written permission, except that other nonprofit User Groups may reprint LACS articles in substantially unaltered form if credit is given to the author and this publication and an e-mail is sent to <editor@lacspc.org> reporting the reprint information (user group and the name and date of the publication). Product and company names may be the trademarks of their respective owners. "

TIPS 'N TRICKS

Compiled by

Charlotte Semple, LACS

Mac OS X Mail

To search your current Mailbox in Mac OS X Mail, get to the messages you need fast with Mac OS X Mail's toolbar search. Mac OS X Mail has a wonderful feature in its default toolbar: Search Mailbox. It lets you search for messages in the currently open mailbox really fast. To search the current mailbox in Mac OS X Mail from the Search Mailbox toolbar item, click on the scope selector drop-down menu (the icon with the magnifying glass) to select where you want to search: Entire Message, Subject, To or From. Enter your search term in the entry field. Mac OS X Mail searches for matching messages as you type the term you're looking for, so you have to type only as much as is absolutely necessary.

Add Animation to Your Signature

Once you've mastered HTML formatting in your signature in Outlook Express, adding an animation to it is the streusel topping, the adding of which is a piece of cake. All you really need is a nice animated gif to include in your signature. To add an animation to your signature in Outlook Express: Create a signature using HTML formatting in Outlook Express. Edit the signature's .html file to include '' (without the outer, but including the inner set of quotation marks) where you want to place the

animation. Of course, you can use all the XHTML tag's attributes and use Outlook Express itself to easily create the necessary HTML code by inserting an image while composing your richly formatted signature. Make sure the signature animation is sent together with the emails you send.

Back Up or Copy Mail Files

Trusting your computer is good, but regular backups are much better. They help you avoid losing any of your important emails. Here's how to create a backup copy of all your Outlook Express folders and messages easily. Start by opening your Outlook Express Store Folder in Windows Explorer. Select Edit | Select All from the menu in this folder. OR, press Ctrl-A. Make sure all files (including folders.dbx in particular) are highlighted. Select Edit | Copy from the menu to copy the files. Alternatively, press Ctrl-C. Open the folder where you want to keep the backup copies (on another hard disk, a DVD or a network drive, for example) in Windows Explorer. Select Edit | Paste from the menu to paste the files to your backup folder. Alternatively, press Ctrl-V. You can never have enough backup copies of your important mail files.

Attach a File in Outlook

Attach, Outlook, attach! Here's how to send a file along with your email. Email is more than just sending text. You can also send files of any type easily. To send a file as an attachment in Outlook:

Start with a new message in

Outlook. Select Insert | File from the menu. Use the file selection dialog to locate the file you want to attach. Click on the down arrow on the Insert button. Select Insert as Attachment. Compose the rest of the message as usual and eventually send it.

Use Rich HTML Formatting in Your Outlook Express Signature

If you use fancy formatting in your emails, the signature does not have to pale beside it. If you send your emails using rich HTML formatting in Outlook Express, the signature does not have to pale in plain letters beside the rest of your message. Email has long been, and to a large degree continues to be, plain text. But even if you usually prefer sending simple messages in plain text, you may want to make use of the formatting capabilities that Outlook Express puts (literally) at your fingertips now and then. With these formatting tools, you can use bold face and custom fonts as well as background sound, inline images and much more. To use rich HTML formatting in an email with Outlook Express:

Create a new message via the Create Mail toolbar button or press Ctrl-N. Select Format from the menu and click on Rich Text (HTML). Using HTML in your signature is not as straight forward as setting up a plain text signature, however. Email signatures are great -- not big, just great. You can put some basic contact information in your Outlook Express signature, but it can also contain a

(Continued on Page 13)

(Tips 'N Tricks_*(Continued from Page 12)*

witty quotation or some marketing speak. In Outlook Express, you can have multiple signatures (one for work mail and one for private messages, for example).

Identify Your Outlook Express Store Folder

Locate the folder on your hard disk where Outlook Express keeps your email messages, so you can back them up easily. All your emails are in Outlook Express, sure, but they are also somewhere on your disk. Locating the folder where Outlook Express keeps folders and messages is not obvious, but it's not difficult either. To identify your Outlook Express Store Folder: Select Tools | Options... from the menu in Outlook Express. Go to the Maintenance tab. Click on the Store Folder... button. Make sure you highlight the full folder location. It's easiest to click in the location with the right mouse button and select Select All from the pop-up menu. Press Ctrl-C to copy the string. Now that you have the path to your Outlook Express store folder in the clipboard, it's easy to go to that folder in Windows Explorer: Select Start | Run.... Press Ctrl-V to paste the folder location in the Open box. Click OK. The Outlook Express store folder will open in a Windows Explorer window. Finally: Go back to Outlook Express. Close the Store Location and Options dialogs with their Cancel buttons.

Close Your Hotmail Account

If you are fed up with all the

spam arriving at your Hotmail account regularly, or if you're temporarily off to Austria for a secret mission, Hotmail doesn't care why you want to close your account. But it may be one of the easier exercises on your way to Austria. To close your Hotmail account: Visit the Close Account page and click Close Account. If you close your Hotmail account, it becomes inactive. Say "Good-bye" to Hotmail. (You can say "Hello again" later).

Restore Outlook Express Mail Folders from a Backup Copy

Now that you have backed up your mail files from Outlook Express -- you hopefully don't need the backup copies. But should you ever need them, here's how to restore your Outlook Express mail from a backup. To import mail folders from a backup copy in Outlook Express: Select File | Import | Messages... from the menu in Outlook Express. Highlight Outlook Express 6 or Outlook Express 5 as the email program to import from. Click Next. Make sure Import mail from an OE6 store directory or Import mail from an OE5 store directory is selected. Click OK. Use the Browse button to select the folder containing your backup copy of the Outlook Express mail store. Click Next. Select either all folders to import all mail or highlight specific mailboxes under Selected folders. To restore only the highlighted folders, click Next. Click Finish. ♦

**WELCOME TO ALL**

by **Gene Jacobs**

Data Base Manager, LACS

New (2)

Stephen Johnson

Steve Strate

Renew (17)

Mel Ader

Frank Atha

Floyd Bain

Bob Eierman

Dan Gisnberg

Irv Hershman

Jack Hoffman

Bill Hughes

Cora Kamerman

** Nilan Kincaid

Marie Lafayette

Hy Lavere

Doug Mechaber

* Ida Riordan

Sheldon Shallon

James Smith

Karl Springer

* Contributor

** Benefactor"

Thanks to

COMP USA

Jefferson Blvd, CULVER CITY

for hosting

Los Angeles Computer
Society

Beginners/ Internet SIG

and

Wi Fi SIG

APCUG FALL 2003

REPORT

By Helen Karagozian, LACS

Have you ever wanted to be a guest of Microsoft, Adobe, JASC, Intel for a meal plus have the opportunity to have a personal chat with them? The place to do this is at the APCUG Conference. This was my first conference and I will share my experience with you.

The conference was held in Las Vegas at the Stardust Hotel and we got conference room rates. The hotel has been remodeled and I enjoyed the first class accommodations. All meals hosted by vendors were excellent. I was expecting the usual Las Vegas buffets but most were elegant sit down meals. The one buffet was exceptional.

All this, plus the opportunity to meet with other friendly PC users from all over the USA, plus several international members. It was educational and lots of fun to network with a wide variety of other User Groupies. They are a friendly group and I had the opportunity to meet and network with a lot of people.

Upon registering I received a cloth goodie bag with an APCUG T shirt, various materials and a copy of Steve Bass' new book **PC Annoyances. How to Fix the Most Important Annoyances About Your Personal Computer.** The book is excellent plus a very nice T shirt.

Then comes the hard part of deciding which program to attend. Programs are given by APCUG members and are educational as well as interesting. I attended the following:

Organize your life with Pocket PC

I didn't realize the many capabilities of Pocket PC's. Not only are they word processors but they can dial your cell phone with a voice command, are also capable of being a Global Navigation System, sending and receiving e-mails and many other capabilities.

I also received tips on the best Pocket PC's.

Leadership & Communications in Volunteer Organizations

Computer Interest and Opportunities for Seniors.

Creative Fundraising: For example,

The Cajun Clickers, of Baton Rouge, LA make and sell hot sauce as a fund raiser.

Another fund raising idea and a way to increase membership is to sell Pizza before the meeting. It gives people an opportunity to come directly from work and have food at the meeting. Grants were also discussed.

At the luncheons and dinners hosted by the vendors there are always gifts and wonderful raffle prizes. I didn't win a raffle but I did come home with a computer tool kit, and the following programs: Microsoft Office 2003, Microsoft Plus! Digital Media Edition, Adobe Photoshop Album 2.0 plus numerous T shirts.

I hope I have conveyed some of the spirit and activities of an APCUG Conference. I know that I will be going again and hope many LACS members will also decide to attend. It is a worth while experience and I guarantee you will enjoy it. I know that I did.♦



"The system is going to crash"

Scratch the disks, dump the core,
Roll the tapes across the floor,
And the system is going to crash.

Teletypes smashed to bits.
Give the scopes some nasty hits
And the system is going to crash.

And we've also found
When you turn the power down,
You turn the disk readers into trash.

Oh, it's so much fun,
Now the CPU won't run
And the system is going to crash.

Shut it down, pull the plug
Give the core an extra tug
And the system is going to crash.

Memory cards, one and all,
Toss out halfway down the hall
And the system is going to crash.

Just flip one switch
And the lights will cease to twitch
And the tape drives will crumble
in a flash.

When the CPU
Can print nothing out but "foo,"
The system is going to crash!

USER FRIENDLY INDEX – JULY – DECEMBER, 2003

by Leah Clark, **LACS**

MEETING REPORTS AND PRESENTERS

June Meeting Report by Stephanie Nordlinger	
The Password Problem: Jeffry Padin, JP Cybertech, Inc. -----	July, p. 1
July Meeting Report by Leo Salazar	
Dragon Naturally Speaking: Richard Blumenthal -----	Aug. p. 1
August Meeting Report by Charlotte Semple	
How to Buy and Sell on E-Bay: Charlotte Semple -----	Sept. p.1
September Meeting Report by Wayne M. Cutler	
Photo and Video-editing: Dave Whittle -----	Oct. p. 1
October Meeting Report by Herb Van Brink	
Microsoft Office System 2003: Karen New -----	Nov. p. 1
November Meeting Report by Edie Ditmars	
Backing Up Your Hard Drive: Gene Barlow -----	Dec. p. 1

ARTICLES

Ants in my Hub by Paul Lujan -----	July, p. 4
Archiving Genealogy Information in a Generic Fashion	
By Richard T. Robusto -----	Dec. p. 6
Ask Not What You Can Do For Your Computer,	
by Elise Edgell-----	Oct. p. 16
Broadband Routers - Small office, Home Office Network Basics	
by John Woody and Michael Espinoza -----	July, p. 5
Charlie Sez by Charlie Semple	
Wi-Fi is the Latest "Buzzword" -----	July, p.18
Computing Factoids by Steve Bass -----	July, p. 15
Did You Know? By Bob Elgines -----	Sept. p. 14
E-Bay – Buying and Selling Hints and Tips	
by Cathy Grammar-Margolin-----	Sept. p. 2
FireWire Vs. USB 2.0 by Cade Metz -----	Sept. p. 17
Getting the Most From Your CD/DVD Burner	
by Dale Swafford -----	Dec. p. 3
Help! Help! Help! By Mitch Topping -----	Oct. p. 8
Humorous Quotations About Computers	
From <i>Toggle</i> , May 2000, Tacoma-Seattle User Group-----	July, p.8
Ink Cartridges And Razor Blades by Charlie Semple-----	Dec. p. 13
Legal Bytes: File Sharing by John Brewer -----	Dec. p. 13
Linux Moves In by Orv Beach -----	Oct. p. 6
My Floppy Disk Died and I'm Not Feeling Too Good Either	
by Susan Ives -----	Sept. p. 5
No More Video Tape: by Timothy Everingham -----	Oct. p. 13
Report On The SW User Groups Conference	
by Richard Harmetz-----	Nov. p. 5
Security Testing Online—Fraud or Not by Greg West-----	Aug. p. 6
Spam – Bane of the Internet by Ira Wilsker -----	Aug. p. 12
The Spell Checker's Poem Provided by Leah Clark -----	July, p.14
The Sorry State of Software by George Siegle -----	Aug. p. 7

(Continued on Page 16)

(INDEX)*(Continued from Page 15)*

The Value of Removable Hard Drives by Allan Pogensky -----	Nov. p. 6
VCD-The Poor Man's DVD -----	Aug. p.16
What Graphic File Extension To Use? By Clarke Bird-----	Nov. p.13
What is VCD? By Charlie Semple-----	Dec. p. 16
What We Should Have Learned By Now by Ira Wilsker -----	Oct. p. 17
Windows Registry Demystified by Dale Oliver -----	Oct. p. 3
Wireless Networks (Non) Security	
by Steve Bass, correspondent -----	Aug. p 17
Would You Like Printer Repair With Your Order?	
by Mark Presky -----	Sept. p. 8

COLUMNS

Advertising Rates -----	Monthly, p. 11
Calendar and SIG's -----	Monthly p. 9
From the Workbench by Carol Theodore	
Non-Fiction Books I Recommend-----	July, p. 3
Members Helping Members-----	Monthly, p. 10
Membership Information -----	Monthly, p. 19
Next Meeting-----	Monthly, p.1
Officers, Directors and Leaders-----	Monthly, p. 11
Tips 'N Tricks by Charlotte Semple	
A Compilation -----	Sept. p. 16, Nov. p. 12, Dec. p. 8
Banishing Windows Blowups Before They Occur -----	July, p. 12
Cleaning Your Peripherals-----	Aug. p. 5
Pop-Up Epidemic -----	Oct. p. 7
Welcome to All, New & renewing members-----	July, Aug, Sept, Dec. p. 3; Oct. p. 15, Nov. p. 4

SIG REPORTS

Beginner's / Internet SIG Report by Dorothy Miliman -----	Nov. p. 8
Beginner's SIG Report by Paula Van Berkomp -----	Aug, p. 18, Sept. p. 18
Digital Photo Report by Paula Van Berkomp -----	Aug. p. 13
Digital Photo SIG Report by Helen Karagozian -----	Sept. p. 4
Genealogy SIG Report by Leah Clark -----	Aug. p 15
Hardware SIG Report by Jordan Burkart -----	Nov. p. 8, Dec. p. 12
Hardware SIG Report by Paula Van Berkomp -----	Sept. p. 13
Hardware/Wireless SIG Report by Leo Salazar	
and Paula Van Berkomp -----	Aug. p. 14
Office SIG June 3 Report by Paula Van Berkomp -----	July, p. 8
PowerPoint At Office SIG by George Wolkon -----	Oct. p. 13
Wi-Fi SIG Report by Leo Salazar: Sept. p. 3, Oct. p. 2, Nov. p. 3, Dec. p. 17	

NOTICES AND MATTERS OF INTEREST

Change of Address and Not Receiving LACS Mail	
by Karl Springer -----	Aug. p. 2
Computer Forum by Karl Springer-----	Nov. p. 18
Directions to the General Meeting -----	Monthly, p. 20
Help Wanted -----	Sept. p. 18
LACS 2003 Elections: Vote by Richard Harmetz-----	Sept. p. 1
LACS Dues Change by Charlotte Semple -----	Dec. p. 1

(Continued on Page 17)

(INDEX)

(Continued from Page 16)

LACS Election----- Oct. p. 1
 Meeting Reporter Still Needed ----- Sept. p. 18, Dec. p. 18
 User Friendly Index - January – June, 2003, by Leah Clark----- July, p.16
 Wheel of Fortune Taping by Helen Karagozian ----- Nov. p. 18
 Your Telephone Number on the Internet ----- Sept. p. 7

SOFTWARE AND BOOK REVIEWS

Review – Cisco Networking Simplified, by Douglas Mechaber -- Dec. p. 15
 Review of Enigma II by Paul F. Cudney----- Aug. p. 4
 Review of Scopeware Vision Professional by Douglas Mechaber Nov. p. 15

AUTHOR INDEX

Bass, Steve* ----- Computing Factoids: July
 Bass, Steve* ----- Wireless Networks (Non) Security: Aug.
 Beach, Orv* ----- Linux Moves In: Oct.
 Bird, Clarke* ----- What Graphic File Extensions to Use?: Nov.
 Brewer, John* ----- Legal Bytes: File Sharing – The Pot Continues to Boil: Dec.
 Burkart, Jordan ----- Hardware SIG Report for September: Nov.
 Clark, Leah ----- Genealogy SIG Report: Aug.
 Clark, Leah ----- User Friendly Index – January to June, 2003: July
 Cudney, Paul----- Review of Enigma II: Aug.
 Cutler, Wayne M. ----- September Meeting Report: Oct.
 Ditmars, Edie ----- November Meeting Report: Dec.
 Edgell, Elise M.* ----- Ask Not What You Can Do For Your Computer: Oct.
 Elgines, Bob* ----- Did You Know?: Sept.
 Espinoza, Michael* ----- Broadband Routers: July
 Everingham, Timothy* ----- No More Video Tape: Oct.
 Grammar-Margolin, Cathy* ----- E-Bay – Buying and Selling Hints and Tips: Sept.
 Harmetz, Richard----- LACS 2003 Elections: 2003: Sept
 Harmetz, Richard----- Report on the SW User Groups Conference: Nov.
 Ives, Susan* ----- My Floppy Disk Died:Sept.
 Karagozian, Helen ----- Digital Photo SIG Report: Sept.
 Karagozian, Helen ----- Wheel of Fortune Taping: Nov.
 Lamph, Larry* ----- VCD-The Poor Man’s DVD: Aug.
 Lujan, Paul* ----- Ants in My Hub: July
 Mechaber, Douglas----- Review – Cisco Networking Simplified: Dec.
 Mechaber, Douglas----- Review-Scopeware Vision Professional: Nov.
 Metz, Cade* ----- FireWire Vs. USB 2.0: Sept.
 Nordlinger, Stephanie ----- June Meeting Report: July
 Oliver, Dale* ----- Windows Registry Demystified: Oct.
 Pogensky, Allan* ----- The Value of Removable Hard Drives: Nov.
 Presky, Mark----- Would You Like Printer Repair With Your Order?: Sept.
 Robusto, Richard T. * ----- Archiving Genealogy Information in a Generic Fashion: Dec.
 Salazar, Leo----- Hardware/Wireless SIG Report: Aug.
 Salazar, Leo----- July Meeting Report: Aug.
 Salazar, Leo----- Wi-Fi SIG Report: Sept., Oct., Nov., Dec.
 Semple, Charlie ----- Ink Cartridges And Razor Blades: Dec.
 Semple, Charlie ----- What is VCD?: Dec.
 Semple, Charlie ----- Wi-Fi is the Latest “Buzzword”: July

(Continued on Page 18)

(INDEX)*(Continued from Page 17)*

Semple, Charlotte	August Meeting Report: Sept.
Semple, Charlotte	Banishing Windows Blowups Before They Occur: July
Semple, Charlotte	Cleaning Your Peripherals, Aug.
Semple, Charlotte	LACS Dues Change: Dec.
Semple, Charlotte	Pop-Up Epidemic: Oct.
Semple, Charlotte	Tips 'N Tricks, Monthly
Siegel, George*	The Sorry State of Software: Aug.
Springer, Karl	Change of Address and Not Receiving LACS Mail: Aug.
Springer, Karl	Computer Forum: Nov.
Swafford, Dale*	Getting the Most From Your CD/DVD Burner: Dec.
Theodore, Carol	Non-Fiction Books I Recommend: July
Topping, Mitch*	Help! Help! Help!: Oct.
Van Berkomp, Paula	Office SIG June 3 Report: July
Van Berkomp, Paula	Beginners SIG Report, Aug.
Van Berkomp, Paula	Digital Photo Report: Aug., Sept.
Van Berkomp, Paula	Hardware SIG Report: Sept.
Van Berkomp, Paula	Hardware/Wireless SIG Report: Aug.
Van Brink, Herb	October Meeting Report: Nov.
West, Greg*	Security Testing Online – Fraud or Not: Aug.
Wilsker, Ira*	SPAM – Bane of the Internet: Aug.
Wilsker, Ira*	What We Should Have Learned By Now: Oct.
Wolkon, George	PowerPoint At Office SIG: Oct.
Woody, John*	Broadband Routers: July

*Author of article reprinted from various user groups and other PC publications.♦

COLOR YOUR WORLD AT COPYLAND INC. PRINTERS



**YOU CREATE YOUR MASTERPIECE ON
COMPUTER, WE WILL PRINT IT FOR YOU**

Call (310) **479-3957** for a quote

**COMPUTER GRAPHICS
DIGITAL COLOR PRINTING
DIGITAL PRINTING B/W
COMPUTER IMAGING
AND OUTPUTS
FULL COLOR PRINTING**

- MAC System
- IBM System
- We Pick Up & Deliver
- Facing An Emergency??
Call Us

11717 W. PICO BOULEVARD, WEST LOS ANGELES, CALIFORNIA 90064
www.copylandinc.net e-mail: **info@copylandinc.net**

Membership Information

Annual membership Dues:
 Regular – U.S. \$ 40
 Foreign 45
 Family/Associate 12
 Students 18
 Contributing 50
 Supporting 75
 Benefactor 100
 Patron 250
 Angel (individual) or
 Corporate \$1000 (or more).

Subscription to *User Friendly* is included with membership. Non-member subscription is \$30.

Contributing and higher categories of members may attend all SIG meetings without charge, including those where an admission fee is normally charged. A corporate membership includes ten individual memberships including free SIG attendance. Associate

members are people who live in the same household or work for the same company as a regular member; they do not receive their own subscriptions to *User Friendly*. Students must prove full-time status. If you have a question, please call our Voice Mail at 310-289-7177.

In addition to LACS monthly general meetings, members enjoy these special benefits:

- ◇ Monthly Journal *User Friendly*. We publish your submissions! Free classified ads to buy or sell your computer items.
- ◇ Eligibility to win our presenters' door prizes.
- ◇ Special Interest Groups (SIGs) to solve your problems.
- ◇ Occasional swap meets and information on trade shows.
- ◇ Product discounts, special offers and group purchases.
- ◇ Free software and computer

books (if you review them for *User Friendly*).

- ◇ Network with people sharing your interests.
- ◇ Members and Quick Consultants to call when you need help.
- ◇ Rewards for Recruiting Members: LACS will give you three extra entries for drawings for each new member you sign up. You may use any or all of them at any meeting within six months. While you may not win two prizes at one meeting, if your name is drawn twice, you may swap the first prize for the second one if you wish.
- ◇ Members receive LACS announcements and members' Q & A info via LACS e-mail lists. **Send requests for subscription changes with your e-mail address to: changes.form@lacspsc.org ◇**

LACS

Membership Application

December 2003

Please return this form with applicable fees to.

Los Angeles Computer Society, 10410 Palms Blvd., PMB 13, LOS ANGELES CA 90034-4873

Please PRINT Clearly

- Renew Regular - \$40 00 Associate - \$12 00 Student - \$18 00
 New Contributor - \$50 00 Supporting - \$75 00 Benefactor - \$100 00

Name. First Last Name of Associate. First Last

Company Your Title/Occupation Retired?

Address Home Work Address

City, State, Zip + 4

Phone (Home): (Business)

(Do not Publish Phone No. in Roster)

e-mail address:

Who Invited You to Join LACS?

- I Think I am a
 Beginner Intermediate Advanced Programmer Professional Hobbyist
 I am willing to : (at least one, Please)
 Serve on a Committee Assist the Editor Help at the Meetings Join a SIG Other _____

.....

User Friendly

Los Angeles Computer Society
 10410 Palms Blvd. PMB 13
 Los Angeles, CA 90034-4873

Voicemail: 310-289-7177

Web site:

[http:// www.lacspc.org](http://www.lacspc.org)

- Member: Your membership expires with this issue. Please renew at once.
- Vendor: A review of your product is on page _____.
- Advertiser: Your ad appears on page _____.
- Author: Your article appears on page _____.

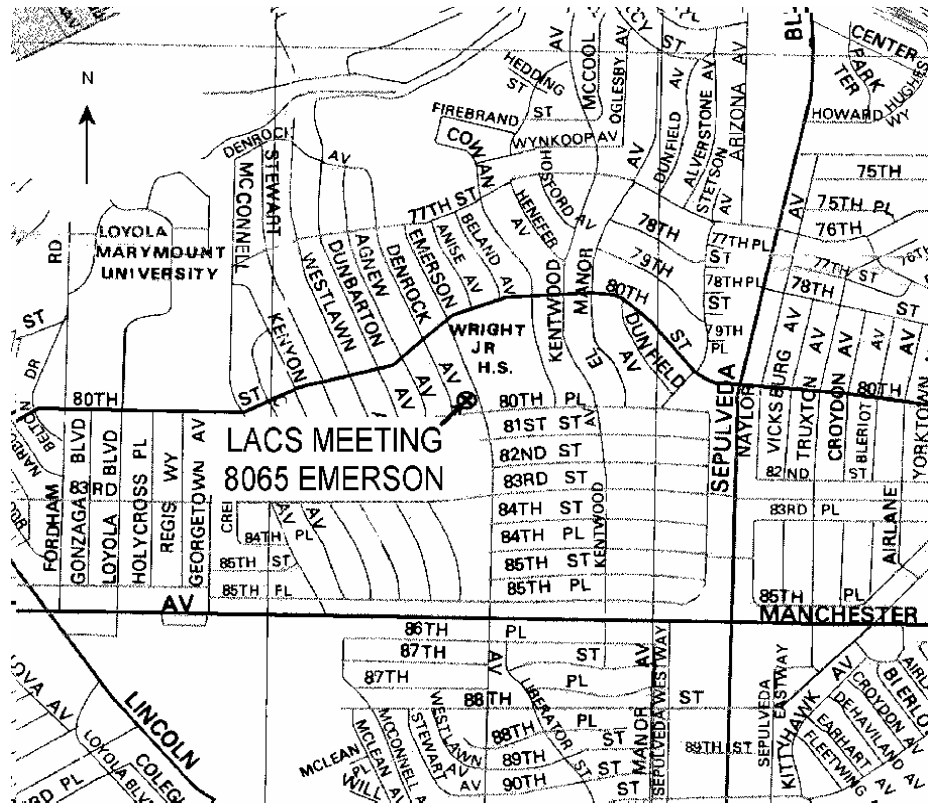
DIRECTIONS TO GENERAL MEETING

From the North: Take Sepulveda Blvd. SOUTH to W. 80th St. Turn WEST/right and go about one mile to Emerson Ave. Turn SOUTH/left and go one long block to W. 80th Place. Fellowship Hall is on the Northwest corner of Emerson and W. 80th Place.

From the South, East or West: Take Manchester Ave. to Emerson Ave. Turn North and go about eight blocks to W. 80th Place. Fellowship Hall is on the Northwest corner of Emerson and W. 80th Place. There is plenty of street parking and a small parking lot West of the church. ♦

TIME SENSITIVE NEWS
PLEASE DELIVER PROMPTLY
 FORWARDING AND
 ADDRESS SERVICE REQUESTED

NONPROFIT
 U.S. POSTAGE
 PAID
 Los Angeles CA
 Permit No. 820



USER FRIENDLY STAFF

Editor	Charlotte Semple
Associate Editor	Richard Harmetz
Assistant Editors	Stephanie Nordlinger, Charlie Semple
Electronic Editor	Karl Springer
Meeting Correspondent	Open
Indexer	Leah Clark
Advertising Manager	Open - Contact the Editor to volunteer!
Proofreaders	Virginia Ford, Todd Martin, Charlie Semple