

LACS Basics & Beyond SIG

Internet – email – Beginners

- **Windows 10 Customer Support**
 - Getting help from Microsoft
- **Web Pages- Print only the Good Stuff**
- **Feed Your Mind Daily**

- **Break, then 2nd Hour**
 - Beginner / Novice Q & A, Tips
 - Meeting End Topics

10-14-2015

Kim Stocksdale

Windows 10 Customer Support

- **Microsoft Released Windows 10 upgrade July 29, 2015**
 - **Free upgrade for PCs running Windows 7 or 8.1**
 - Free providing you upgrade by July 2016
- **Should you make the upgrade now??**
 - **Microsoft is suppose to come out with Service Pack 1 this week, so will most of the bugs be out?**
 - **What about support if something goes wrong?**
 - **What support options are available from Microsoft?**

Windows 10 Upgrade (covered last meeting)



Start the upgrade process by clicking the Windows icon in your Windows 7 system tray



A screenshot of the 'Get Windows 10' application window. The window title is 'Get Windows 10'. The main content area has a dark blue background with white text. It features a list of three steps: 1. Reserve your free, full copy of Windows 10 now. 2. Upgrade when you get a notification that Windows 10 has downloaded and is ready for you.* 3. Enjoy Windows 10 for \$119 free!*. Below the list, there is a green checkmark icon followed by the text 'This PC is compatible - View report'. A red arrow points from this text to the text on the left. To the right of the list is a video player showing a laptop screen with the text 'Introducing Windows 10 - The best Windows yet' and a red play button. Below the video player is a button that says 'Reserve your free upgrade'. At the bottom of the window is the Microsoft logo and a progress indicator with six dots. The footer contains the text '* Yes, free. Full version of Windows 10, not a trial; 3GB background download required; internet access fees may apply. \$119 is estimated retail price of Windows 10 Home full license, actual price may vary.'

After clicking the icon, Microsoft checks your system for compatibility, then if OK, this window will show stating "This PC is compatible."

Windows 10 Customer Support

Type the website address below in your browser to bring up this window... providing 5 support options, all free for private users.

Contact Answer Desk

Windows

Windows 10 upgrade

1)

Upgrade information and answers to common questions about Windows 10

2)

Ask the community

Get troubleshooting feedback from our worldwide community

3)

Chat online with a Microsoft Answer Tech

4)

Call me as soon as possible

Current wait time is 10 minutes.

5)

Schedule a call

<https://partner.support.services.microsoft.com/en-us/contact/menu/software/windows/setup/>

Windows 10 Customer Support

Need help with Windows 10?

Get answers to your questions here.

Trending topics

[Help with upgrading to Windows 10](#)

[Why can't I activate Windows 10?](#)

[Compatibility report for Windows 10: FAQ](#)

[Sign in with a Microsoft account](#)

[Get online](#)

[Wi-Fi Sense FAQ](#)

[Find your files](#)

[Protect your PC](#)

[Windows 10 and privacy](#)

[Fix sound problems](#)

[Fix printer problems](#)

[Troubleshoot blue screen errors](#)

[Troubleshoot black screen problems](#)

[Search for anything, anywhere](#)

[Take action instantly](#)

[OneDrive on your PC](#)

Categories



[Install, upgrade, & activate](#)

Product key, activation, installation, upgrade to



[Get Started](#)

What's new, Start menu, se

1) “Windows 10 Upgrade” provides online support topics

Windows 10 Customer Support

Home Categories ▾ Participate ▾



Windows

Browse by version

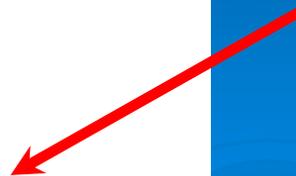
- Windows 10
- Windows 8.1
- Windows 7
- Apps on Windows 10
- Windows RT 8.1
- All Versions
- Gaming on Windows 10

Browse by topic

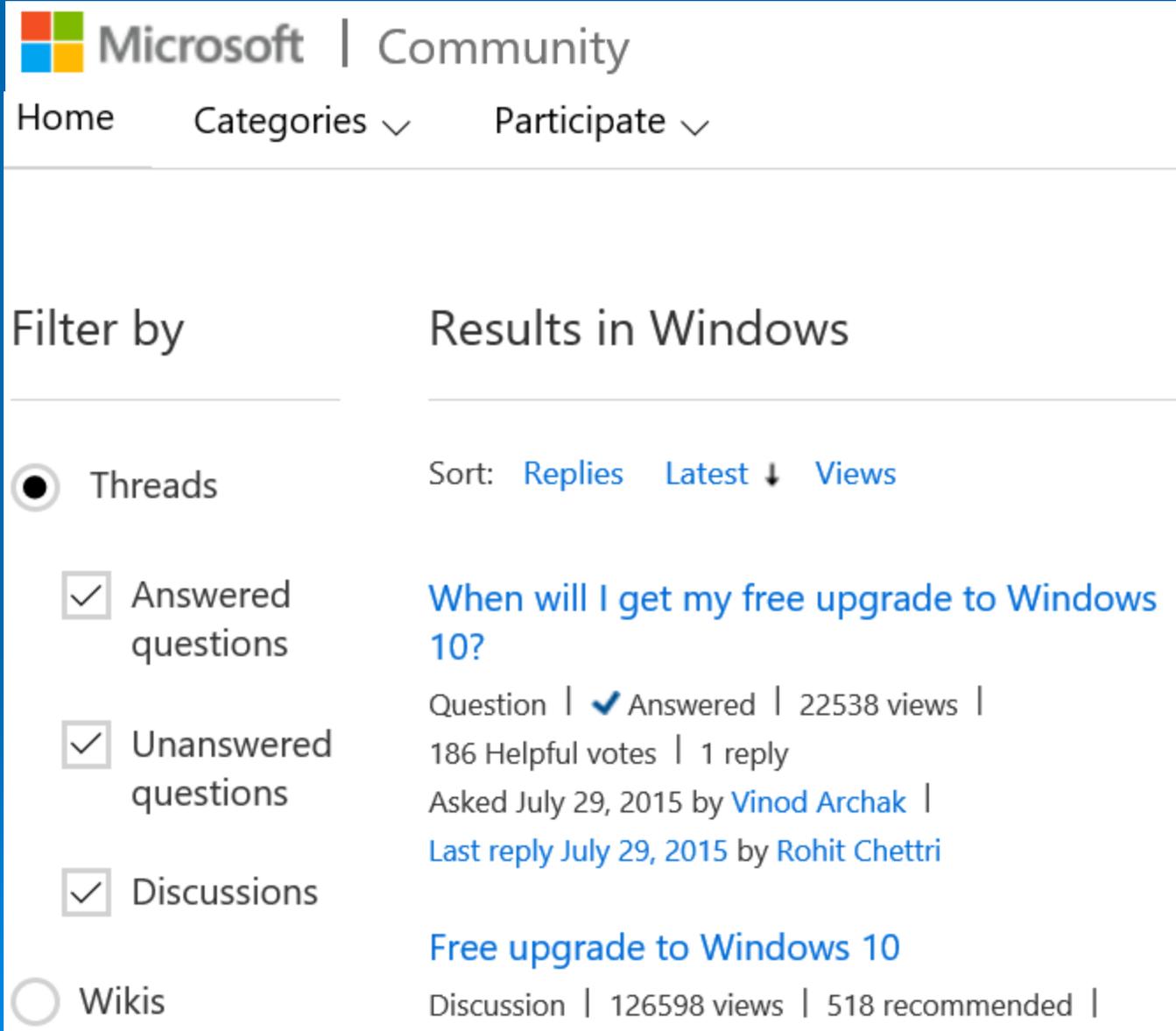
- Cortana & search
- Network & internet
- Upgrade reservation
- Download, install, &
- Update & recovery
- All Topics

2) “Ask The Community” provides online support topics

Clicking “Upgrade Reservation” gives ...



Windows 10 Customer Support



The screenshot shows the Microsoft Community website interface. At the top, there is a navigation bar with the Microsoft logo, the word "Community", and links for "Home", "Categories" (with a dropdown arrow), and "Participate" (with a dropdown arrow). Below the navigation bar, there is a "Filter by" section on the left and "Results in Windows" on the right. The "Filter by" section includes a radio button for "Threads" (which is selected), three checkboxes for "Answered questions", "Unanswered questions", and "Discussions", and a radio button for "Wikis". The "Results in Windows" section shows a "Sort:" menu with options for "Replies", "Latest" (with a downward arrow), and "Views". The first result is a question titled "When will I get my free upgrade to Windows 10?". It is marked as "Question" and "Answered" (with a checkmark), has 22538 views, 186 helpful votes, and 1 reply. It was asked on July 29, 2015, by Vinod Archak, and the last reply was on July 29, 2015, by Rohit Chettri. The second result is a discussion titled "Free upgrade to Windows 10", which has 126598 views and 518 recommended replies.

Microsoft | Community

Home Categories ▾ Participate ▾

Filter by

Results in Windows

Threads

Answered questions

Unanswered questions

Discussions

Wikis

Sort: Replies Latest ↓ Views

[When will I get my free upgrade to Windows 10?](#)

Question | Answered | 22538 views | 186 Helpful votes | 1 reply

Asked July 29, 2015 by [Vinod Archak](#) | Last reply July 29, 2015 by [Rohit Chettri](#)

[Free upgrade to Windows 10](#)

Discussion | 126598 views | 518 recommended |

Results from clicking “Upgrade reservation” gives user posted questions answered by anyone

Windows 10 Customer Support

Please wait



Your current position in line is: 13

Cancel

3) “Chat online with a Microsoft Answer Tech” places you in a queue to chat online (instant message) with a Microsoft tech person.

Windows 10 Customer Support

Call me as soon as possible

Phone Number

+1 - United States

XXX-XXX-XXXX

Confirm

4) “Call me as soon as possible” places you in queue for Microsoft to call on the number you provide. The expected wait time will be displayed.

Windows 10 Customer Support

Schedule a call

Phone Number

+1 - United States

310-720-0605

Date

Saturday, September 12, 2015

Times available

7:45 PM

Confirm

5) “Schedule a call” will get a Microsoft tech person to call you back at the scheduled time to discuss your issue for free.

Web Pages- Print only the Good Stuff

TMZ STORE SHOP NOW

BACK TO TMZ

TMZ SPORTS

GOT A TIP? Call TMZ at (800) 847-8889 or Click Here

SEARCH TMZ

CELEBS VIDEOS PHOTOS **TMZ SPORTS** TMZ TV STORE TMZ TOURS SIGN IN REGISTER

James Blake Video of Takedown Cop Meant Business

Drake Serena's Bad Luck Charm!

Aldon Smith Welcome to the Raiders ... Charged with DUI, Hit & Run

Lewis Hamilton I've Got Kendall's Back Again ... At Fashion Week

Wyclef Jean Singing the Haitian National Anthem At Mayweather/Berto Fight

Home » Ronda Rousey -- U.S. Marine Corps Approved ... Come Get Turnt At Our Ball!

RONDA ROUSEY Marine Corps Approved ... COME GET TURNT AT OUR BALL!

9/2/2015 4:52 PM PDT BY TMZ STAFF

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Before They Were Ballers -- Guess The NFL Athletes!

VIEW GALLERY »

bleacher report

TMZ SPORTS

RONDA ROUSEY Marine Corps Approved ... COME GET TURNT AT OUR BALL!

9/2/2015 4:52 PM PDT BY TMZ STAFF

EXCLUSIVE

TMZ Twitter

United States Marine Corps

Good news for the Marine who scored a date with **Ronda Rousey** -- U.S.M.C brass is totally cool with the UFC champ turning up at the party.

We spoke to the Corps about Ronda showing up on Lance Corporal **Jarrod Haschert's** arm for the December ball, 'cause let's face it ... they don't get MMA superstars at these things ever year.

Capt. Kendra Motz told **TMZ Sports**, "We welcome her to enjoy our ceremonies."

We broke the story ... Haschert made a viral video inviting Rousey, then we saw her out in L.A. and she **accepted!** Getting the Marines to sign off was the last hurdle.

Captain Motz added, "It's exciting for all of our guests. It's a time to educate them on our traditions."

In other words, bring your dancing shoes, Ronda -- the date is on!!

This is the Web Page

<http://www.t TMZ.com/2015/09/02/ronda-rousey-marines-approve-going-to-ball-jarrod-haschert/>

This is what we want to print 11

Web Pages- Print only the Good Stuff!

“Print Preview” shows this web page will print as 24 pages

Print

Total: 12 sheets of paper (24 pages)

Print Cancel

Destination EPSON080C5C (WF-35...)
Change...

Pages All
 e.g. 1-5, 8, 11-13

Copies 1 + -

Layout Portrait

Color Color

Options Two-sided

+ More settings

Print using system dialog... (Ctrl+Shift+P)

http://www.tmz.com/2015/09/02/ronda-rousey-marines-approve-going-to-ball-jarrod-haschert/ 3/24

9/13/2015 Ronda Rousey -- U.S. Marine Corps Approved ... Come Get Turnt At Our Ball! | TMZ.com

TMZ/Twitter

Good news for the Marine who scored a date with [Ronda Rousey](#) -- U.S.M.C brass is totally cool with the UFC champ turning up at the party.

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In other words, bring your dancing shoes, Ronda -- the date is on!!

#Oorah

See also

- [Ronda Rousey -- Marine In 'Complete Shock' ... After Video Date Invite Goes Viral](#)

http://www.tmz.com/2015/09/02/ronda-rousey-marines-approve-going-to-ball-jarrod-haschert/ 4/24

9/13/2015 Ronda Rousey -- U.S. Marine Corps Approved ... Come Get Turnt At Our Ball! | TMZ.com

- [Ronda Rousey -- I Can Make Breakfast Sexy ... Debuts Carl's Jr. Ad](#)
- [Ronda Rousey -- Trashes Mayweather ... I Make More Per Second! \(Video\)](#)

This is page 4 of 24 pages, and is missing:

- the article heading
- the TMZ logo
- and has an unwanted ad at the bottom.

Web Pages- Print only the Good Stuff!



PrintWhat
YouLike.com

PrintWhatYouLike lets you print the good parts of any web page while skipping ads and other junk.

Try The Demo

It's
EASY!

1. Enter a URL
2. Edit the Page
3. Print It!



Enter a URL

(ex: *www.lifehacker.com*)

START

- **Printwhatyoulike.com** allows you to:
 - Enter the URL of the web page you want to print here
 - Choose the parts of that web page you want to keep
 - Print or save to PDF what you want

Web Pages- Print only the Good Stuff!



PrintWhat
YouLike.com

PrintWhatYouLike lets you print the good parts of any web page while skipping ads and other junk.

Try The Demo

It's EASY!

1. Enter a URL
2. Edit the Page
3. Print It!



Enter a URL

(ex: www.lifehacker.com)

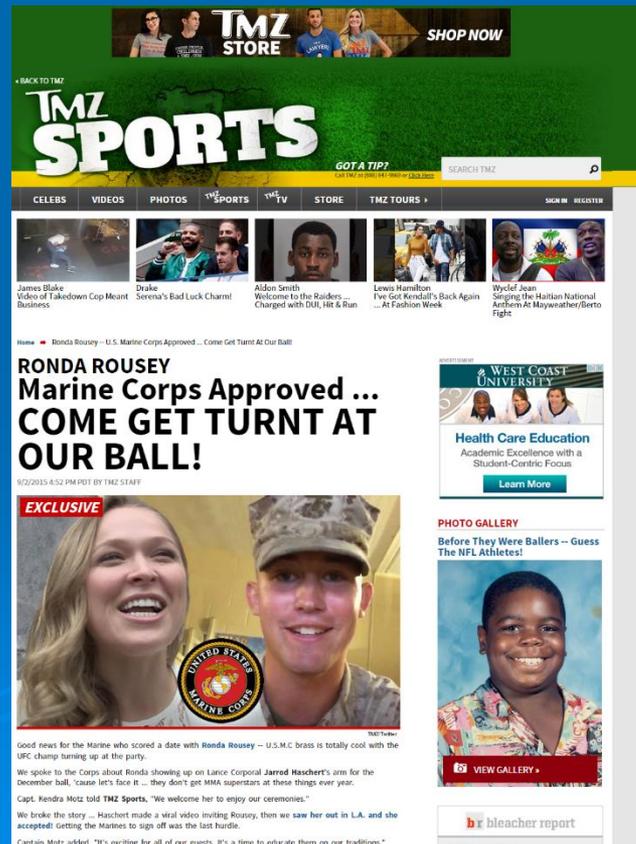
START

➤ Printwhatyoulike.com tutorials:

- <https://www.youtube.com/watch?v=KIEoXqMNMMA>
- <https://www.youtube.com/watch?v=OX1d55s8eeY>
- <https://www.youtube.com/watch?v=b-7fPNqc36E>

Web Pages- Print only the Good Stuff!

- Printwhatyoulike.com general procedure:
 - Use 1 of 2 approaches:
 - 1) Delete the parts of web page you don't want and save the rest
 - Good for shorter, simple web pages
 - 2) Choose the parts of web page you want and delete the rest
 - Good for long complicated web pages



Web Pages- Print only the Good Stuff!

- **Approach 1) Delete the parts of web page you don't want and save the rest**
 - Good for shorter, simpler web pages
 - Enter URL of website you want to print into the entry field of Printwhatyoulike.com. Click the "Start" button.
 - Select those parts of web page you want to delete
 - Hover mouse button over the area until the red outline captures what you want to delete. Click the mouse.
 - Use the window's scroll bar to move up and down on the web page while holding the shift key (don't use the mouse scroll wheel as you will get strange results)
 - After selecting the part you want to delete, then press button "Remove"
 - You can remove additional stray graphics by selecting those graphics, then clicking "Remove"

YouTube demo: <https://www.youtube.com/watch?v=OX1d55s8eeY>

Web Pages- Print only the Good Stuff!

- **Approach 2) Choose the parts of web page you want and delete the rest**
 - Good for long complicated web pages
 - Enter URL of website you want to print into the entry field of Printwhatyoulike.com. Click the “Start” button.
 - Select those parts of web page you want to print
 - Hover mouse over a part you want, then when the red outline shows that part, click the mouse button
 - Repeat previous step (no need to hold control or shift key to select multiple elements)
 - After selecting all the parts you want, then press button “Isolate”
 - Only those parts that were selected will remain
 - You can remove additional stray graphics by selecting those graphics, then clicking “Remove”

YouTube demo: <https://www.youtube.com/watch?v=b-7fPNqc36E>

Web Pages- Print only the Good Stuff!

- **Printwhatyoulike.com** also allows you to:
 - Save the page to PDF instead of printing
 - Change Font of Text displayed on page
 - Will change font of all text on page
 - Make font size larger so web page easier to read
 - Select “Text Size” + or –
 - Will make all font size on web page larger

Feed Your Mind Daily

Learn something new
and feed your curiosity

Watch your first video

Popular Topics

Trending Videos



Psychology



Chemistry



Space



Physics



History



Business

0110
1011

Technology

π

Maths



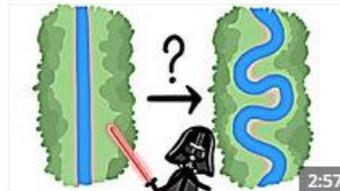
View all

**Click "View All"
to see all Topics**



What Causes The Smell After Rain?

★ 2,819 stars 12,992 views



Why Do Rivers Curve?

★ 3,116 stars 1,376,375 views



Are Cell Phones Replacing Reality? | Idea Channel |

★ 2,161 stars 219,129 views



What is HTML5?



Richard Branson: Advice for Entrepreneurs



Simple Animals: Sponges, Jellies, & Octopuses - Crash

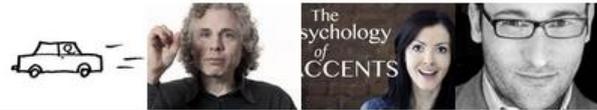
Brainpump.net

➤ Topics

- Psychology
- Technology
- Chemistry
- Physics
- Space
- Math
- History
- Casual Science
- Food
- Artisan
- Biology
- Business
- Nature
- How it's Made
- Fun Facts
- Automotive
- Game Design

Picked Topics

Psychology 85



Technology 80



Chemistry 76



Physics 69



Space 67



Math 55



History 45



Casual Science 25



Food 16



Artisan 9

